

# Performance Measures

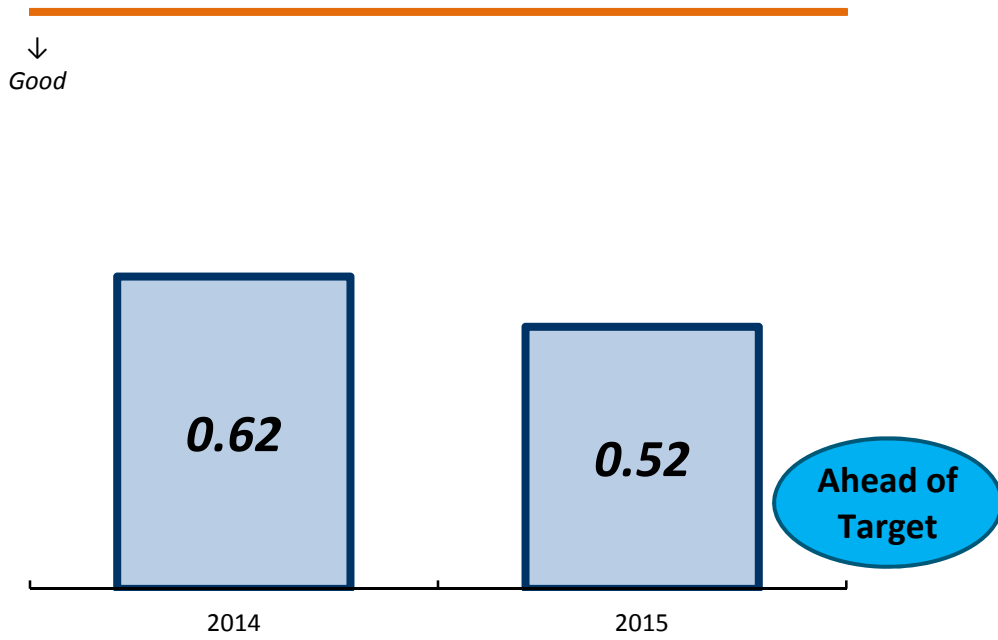
## Electric Operations - NH

## 2015 Recap

### Safety DART Rate

Incident Rate Per 100 Workers; Days Away or Restricted Time

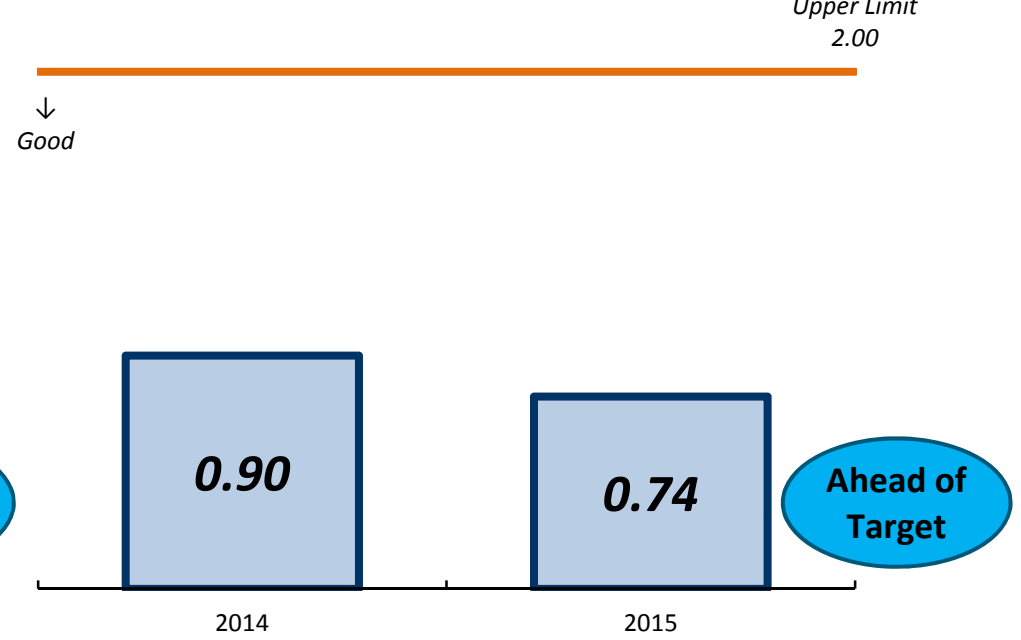
Upper Limit  
1.14



### Safety PMVA Rate

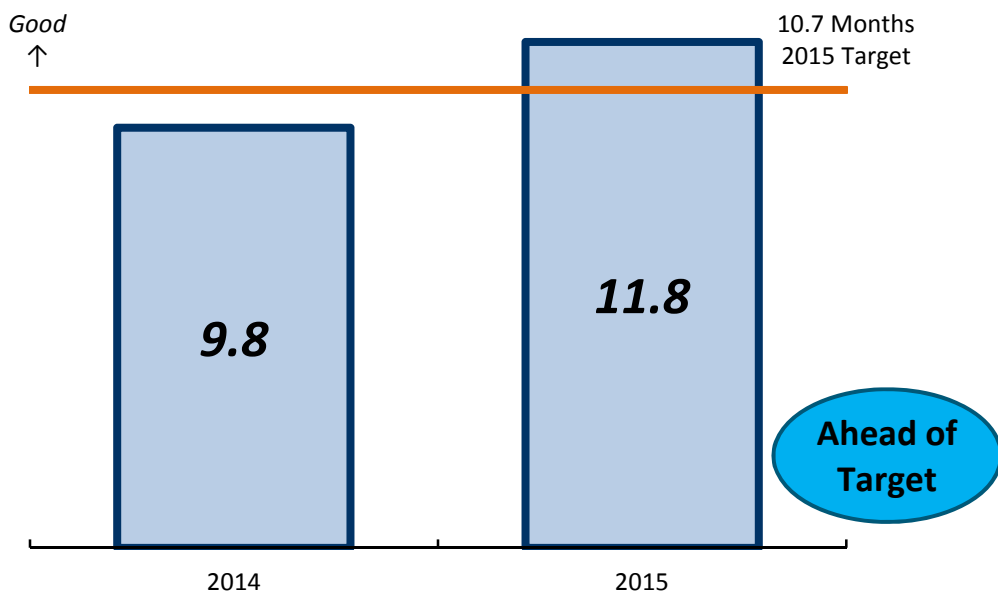
Incident Rate Per One Million Miles Driven

Upper Limit  
2.00



### Electric Reliability

Average Number of Months Between Interruptions (MBI)



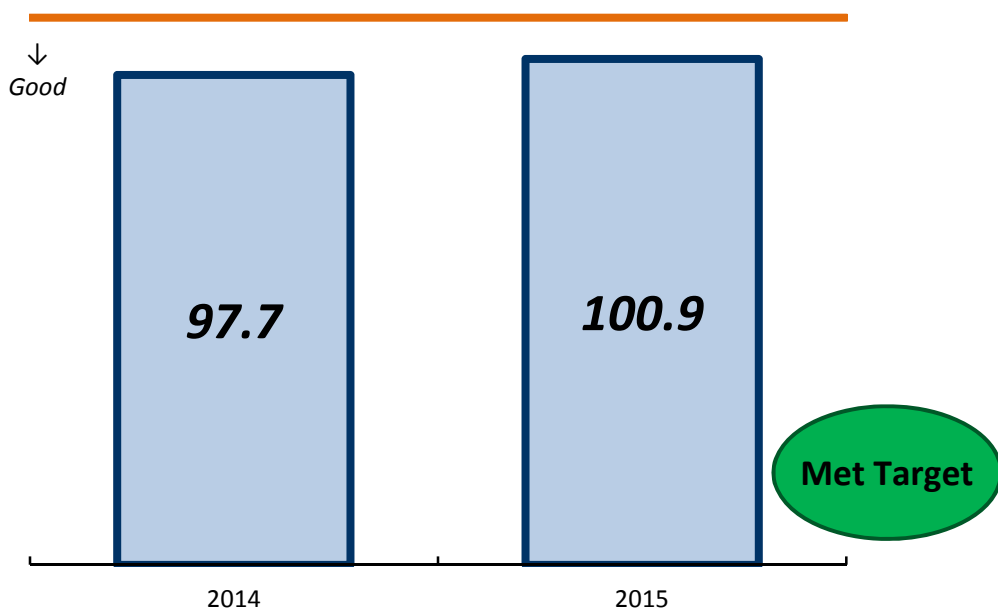
### MBI Results by Work Center

Work Center	2015 Actual	2015 Target	
Central	Bedford	15.8	10.5
	Hooksett	18.1	14.5
East	Epping	10.5	9.5
	Portsmouth	17.9	13.6
	Rochester	10.6	13.2
North	Berlin	20.6	9.0
	Chocorua	8.2	7.0
	Lancaster	6.3	7.0
South	Tilton	12.2	10.2
	Derry	12.9	10.5
West	Nashua	15.1	14.5
	Keene	8.7	9.5
	Milford	7.8	8.0
Newport	9.1	8.0	

### Electric Restoration

Average Time in Minutes to Restore Service to Customers (CAIDI)

109 Minutes  
2015 Target



### CAIDI Results by Work Center

Work Center	2015 Actual	2015 Target	
Central	Bedford	114.0	105.0
	Hooksett	83.8	100.0
East	Epping	111.7	115.0
	Portsmouth	87.4	110.0
	Rochester	95.4	105.0
North	Berlin	221.1	135.0
	Chocorua	98.8	92.5
	Lancaster	159.6	145.0
South	Tilton	122.8	135.0
	Derry	94.5	100.0
West	Nashua	63.1	87.5
	Keene	87.6	107.0
	Milford	83.2	82.5
Newport	115.6	130.0	