

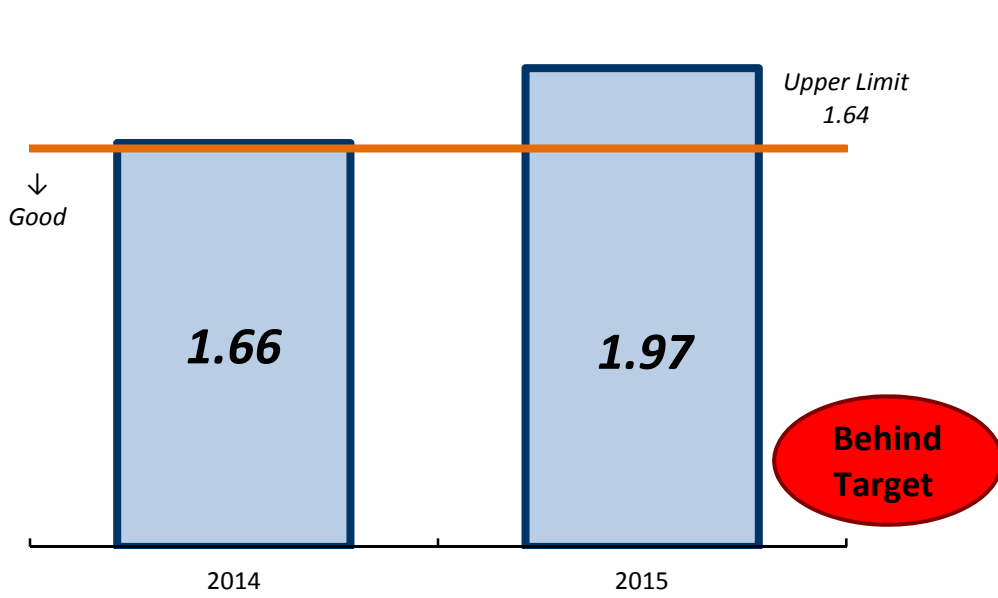
# Performance Measures

## Electric Operations - MA

## 2015 Recap

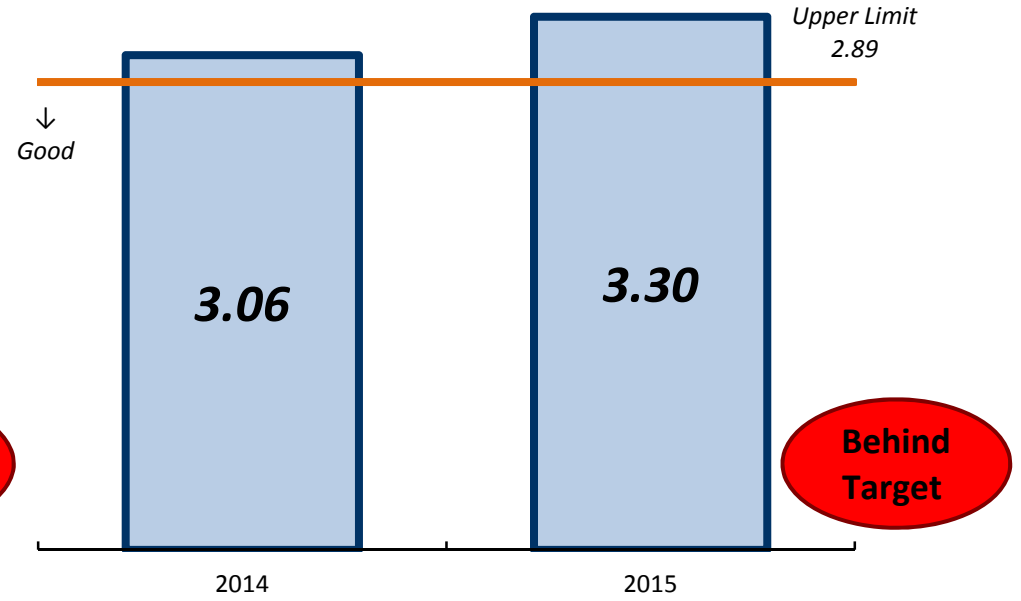
### Safety DART Rate

Incident Rate Per 100 Workers; Days Away or Restricted Time



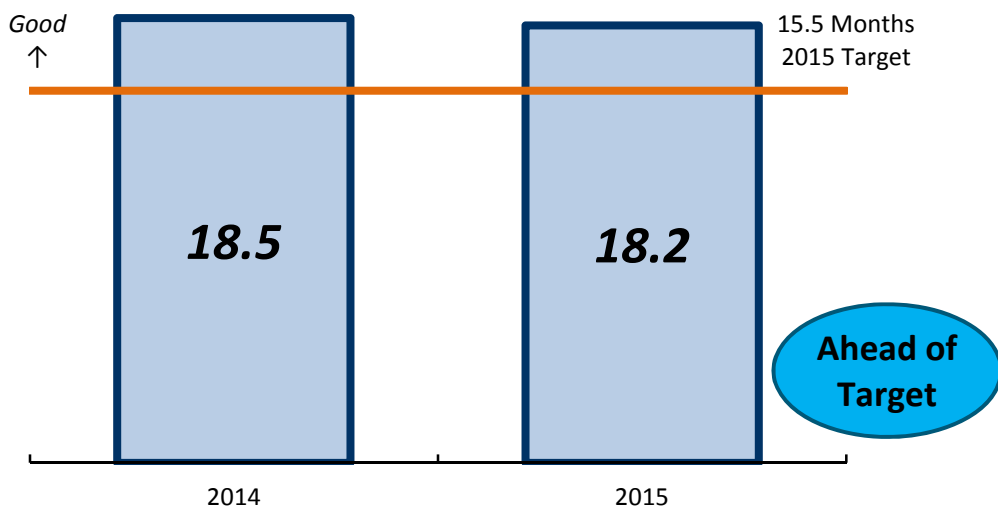
### Safety PMVA Rate

Incident Rate Per One Million Miles Driven



### Electric Reliability

Average Number of Months Between Interruptions (MBI)

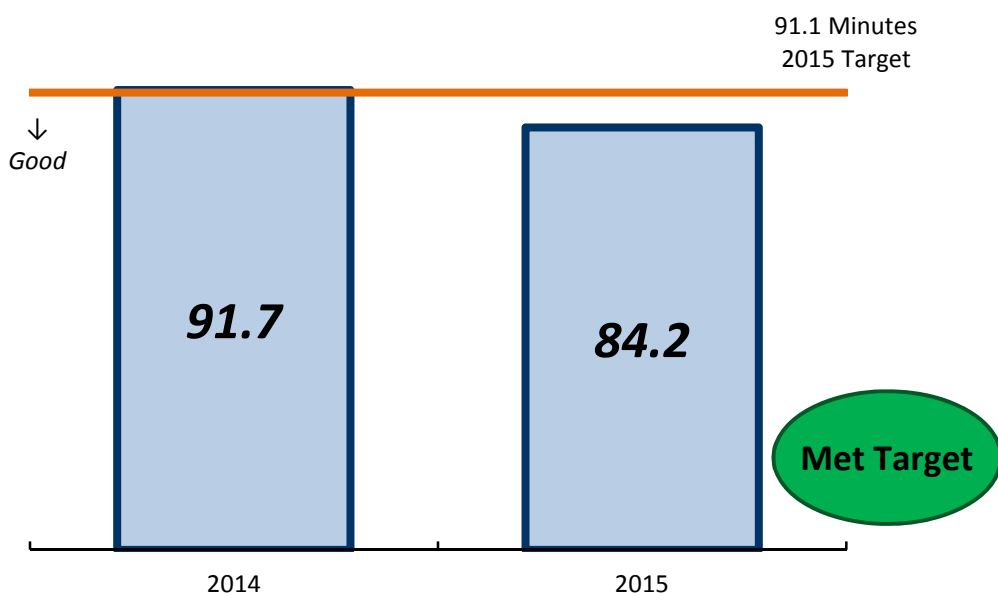


### MBI Results by Work Center

Work Center	2015 Actual	2015 Target	
Metro Boston	Boston/Hyde Park	25.6	22.3
	Somerville	23.1	20.0
MetroWest	Southborough	14.1	14.0
	Walpole	17.4	14.0
MetroWest	Waltham	14.0	15.0
	Cape & Vineyard	12.9	13.0
South	New Bedford	29.6	15.5
	Plymouth	17.0	12.0
Western	Hadley	16.6	11.5
	Pittsfield	13.0	11.5
	Springfield	21.9	13.0

### Electric Restoration

Average Time in Minutes to Restore Service to Customers (CAIDI)



### CAIDI Results by Work Center

Work Center	2015 Actual	2015 Target	
Metro Boston	Boston/Hyde Park	91.5	108.4
	Somerville	73.4	85.0
MetroWest	Southborough	77.9	88.0
	Walpole	73.3	85.0
MetroWest	Waltham	78.5	85.0
	Cape & Vineyard	90.9	81.0
South	New Bedford	77.9	79.0
	Plymouth	72.1	81.0
Western	Hadley	96.5	104.5
	Pittsfield	98.0	104.5
	Springfield	88.6	102.5