

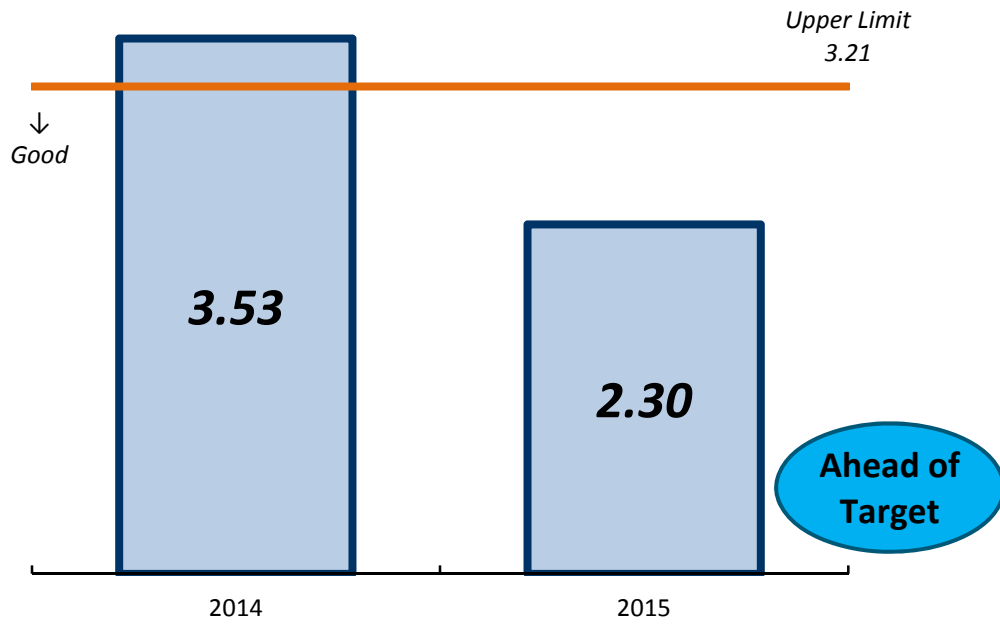
Performance Measures

Gas Operations - CT & MA

2015 Recap

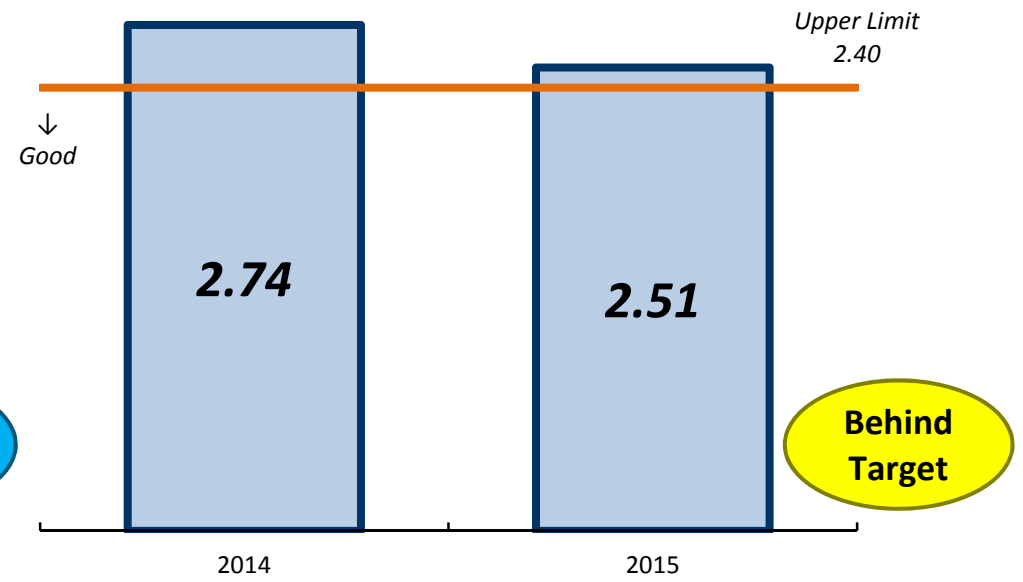
Safety DART Rate

Incident Rate Per 100 Workers; Days Away or Restricted Time



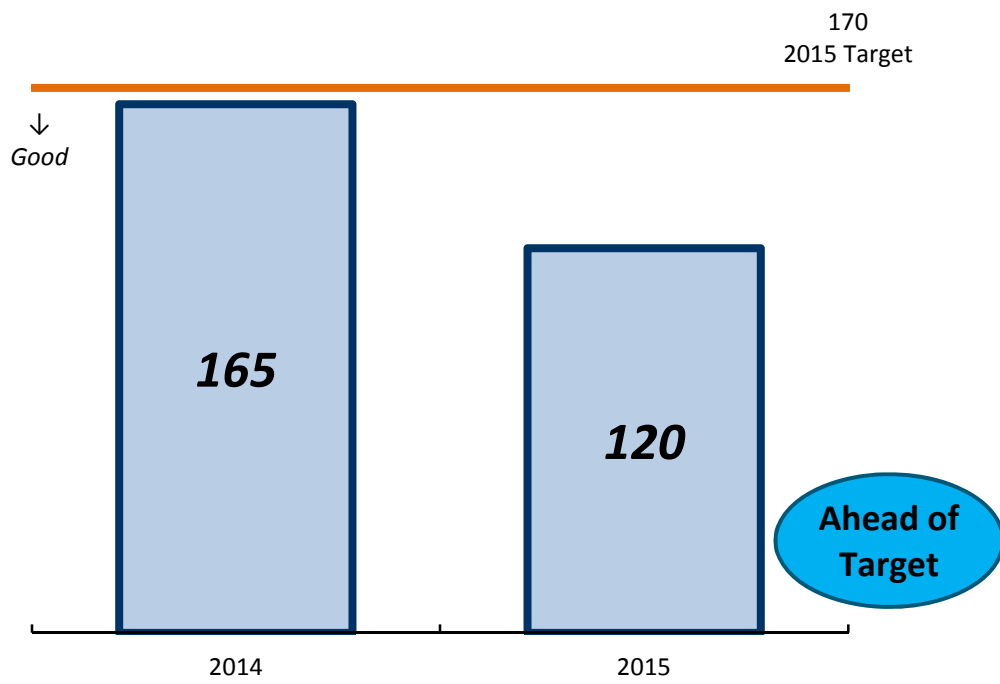
Safety PMVA Rate

Incident Rate Per One Million Miles Driven



Open Class 2 Leaks

Maximum Number of Leak Repairs Outstanding

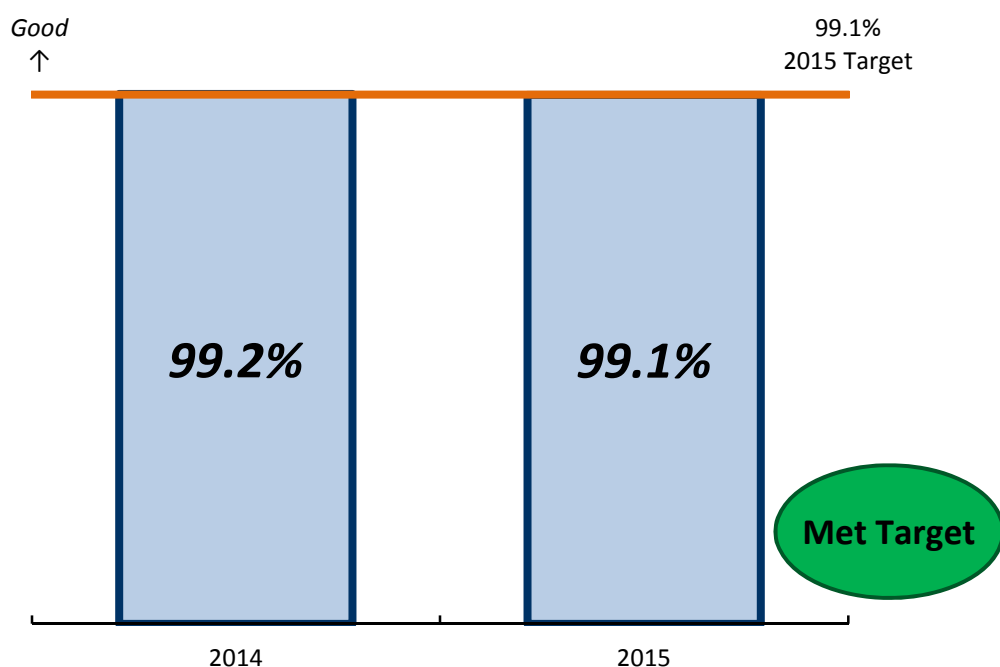


Open Class 2 Leaks by Work Center

Work Center	2014	2015		
Massachusetts East	Hyde Park	12	1	
	Somerville	51	27	
	Massachusetts South	New Bedford	2	0
		Plymouth	0	0
Massachusetts West	Southborough	21	37	
	Worcester	3	0	
Meriden	10	7		
Connecticut East	East Windsor	0	1	
	Wtfd/Dan	1	0	
	Connecticut South	Newtown	10	10
		Norwalk	44	34
Connecticut West	Torrington	3	1	
	Waterbury	8	2	

Emergency Response

Respond to Site Within Specific Time Threshold



Emergency Response by Work Center

Work Center	2014	2015		
Massachusetts ¹ East	Hyde Park	99.8%	99.6%	
	Somerville	99.6%	99.4%	
	Massachusetts South	New Bedford	100.0%	99.9%
		Plymouth	99.7%	99.7%
Massachusetts West	Southborough	99.5%	98.6%	
	Worcester	99.9%	99.5%	
Meriden	99.4%	99.5%		
Connecticut ² East	East Windsor	99.5%	99.5%	
	Wtfd/Dan	96.5%	97.6%	
	Connecticut South	Newtown	95.8%	97.2%
		Norwalk	99.1%	98.4%
Waterbury	98.7%	98.9%		

1. Massachusetts - Arrive Within 60 min

2. Connecticut - Arrive: Normal Hrs (<= 30 min), After Hrs (<=45 min)