

## EPO Energy Profiler Online™ – Service Agreement

Eversource will provide interval meter data via an access-protected website. At least one interval-recording meter is required per account. Eversource and any third party contracted by Eversource will not disclose any customer-confidential information-including customer name and address, metering, billing and pricing, power usage, business activities, and other customer information-without prior consent from the customer. Eversource may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received. Upon receipt of the completed Service Agreement, data will be provided within 2 business days. Additional time may be needed for large requests.

The EPO Service is **not** intended for billing comparison purposes. If you would like assistance understanding how this data compares to your bill or if you need assistance with EPO Online, please contact our hotline at 866-658-2356 or send e-mail to [EPOAdmin@eversource.com](mailto:EPOAdmin@eversource.com).

### Service Options–select one:

**One-Time request, \$50 per account number**

All interval data available at the time of the request will be provided online. Data will not be updated. The user id and password will expire 30 days after the start of the service.

**Annual subscription, \$300 per account number per year**

All interval data available at the time of the request will be provided online. For phone-accessed meters, data will be updated daily. Data may be delayed due to meter or communication difficulties. The subscription automatically renews each year.

**\*\*CT accounts are subject to a 1% sales tax charge per account which will be added to the fee. If exempt from sales tax, a copy of the Sales & Use Tax Resale Certificate or CT Tax Exempt Certificate must accompany Service Agreement.\*\***

### Customer Information and Authorization:

The utility customer's dated signature, email address, and phone number must be provided on this service agreement before any data will be released. Authorization from an agent on behalf of the utility customer will NOT be accepted. This Service Agreement must be received by the Utility within three (3) months of the date signed by the customer to be valid.

Contact Name (Please print) \_\_\_\_\_

Customer's Name & Title (Please print) \_\_\_\_\_

Email Address (Please print) \_\_\_\_\_ Phone Number \_\_\_\_\_

Customer's Signature (Please print) \_\_\_\_\_ Date signed by customer \_\_\_\_\_

*\*\*For customers requesting data please complete billing information below*

### Utility Customer Account Number(s) BA&SA

1.BA	SA	6.BA	SA
2.BA	SA	7.BA	SA
3.BA	SA	8.BA	SA
4.BA	SA	9.BA	SA
5.BA	SA	10.BA	SA

*\*\* Please attach account numbers or include electronic list if requesting more than 10 accounts*

### Requestor & Billing Information:

The service period begins when e-mail notification is received of the availability of the EPO service. The Utility customer cannot be billed for a third party request.

Requestor/Billing Company (Please print) \_\_\_\_\_

Requestor/Billing Name (Please print) \_\_\_\_\_

Phone Number \_\_\_\_\_ Email Address (Please print) \_\_\_\_\_

Billing Address \_\_\_\_\_ P.O. Number (optional) \_\_\_\_\_

Requestor/Billing Signature \_\_\_\_\_ Dated Signed by Requestor/Billing Co. \_\_\_\_\_

\*\*\*\*\* RETURN COMPLETED AGREEMENT TO EPO ADMINISTRATION TEAM\*\*\*\*\*

By fax 860-665-2069, by pdf to [EPOAdmin@eversource.com](mailto:EPOAdmin@eversource.com)

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