



Eversource Customer Service Engineers (CSE) by Town

City/Town	CSE	CSE Phone	CSE Email	CSE Backup
BRANT ROCK	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
DUXBURY	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
GREEN HARBOR	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
KINGSTON	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
MARSHFIELD	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
MARSHFIELD HILLS	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
OCEAN BLUFF	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
PEMBROKE	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
PLYMPTON	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
SCITUATE (HUMAROCK)	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
BOURNE (North)	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
BUZZARDS BAY	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
CARVER	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
MANOMET	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
MARION	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
ONSET	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
PLYMOUTH	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
ROCHESTER	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
SAGAMORE	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
WAREHAM	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
WHITE HORSE	BEA LORD	(781) 441-3431	Beatrice.Lord@eversource.com	JANET COSTA
ACTON	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
ASHLAND	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
FRAMINGHAM	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
HOLLISTON	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
HOPKINTON	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
MAYNARD	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
NATICK	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
SHERBORN	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
SUDBURY	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
WAYLAND	CRYSTAL CHALAPATAS	(781) 441-3334	Crystal.Chalapatas@eversource.com	ELIZABETH MADDEN
BELLINGHAM	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
CANTON	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS

DEDHAM	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
DOVER	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
MEDFIELD	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
MEDWAY	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
MILLIS	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
NORFOLK	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
SHARON	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
WALPOLE	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
WESTWOOD	ELIZABETH MADDEN	(781) 441-8710	Elizabeth.Madden@eversource.com	CRYSTAL CHALAPATAS
CHELSEA	ERNEST DOLAN	(781) 441-3310	Ernest.Dolan@eversource.com	LAQUITA SANDERS
STONEHAM	ERNEST DOLAN	(781) 441-3310	Ernest.Dolan@eversource.com	LAQUITA SANDERS
CAMBRIDGE	ERNEST DOLAN	(781) 441-3310	Ernest.Dolan@eversource.com	LAQUITA SANDERS
ALLSTON	GRACE LAM	(781) 441-3367	Grace.Lam@eversource.com	SI HO
BOSTON	GRACE LAM	(781) 441-3367	Grace.Lam@eversource.com	SI HO
BRIGHTON	GRACE LAM	(781) 441-3367	Grace.Lam@eversource.com	SI HO
SO. BOSTON	GRACE LAM	(781) 441-3367	Grace.Lam@eversource.com	SI HO
AQUINNAH	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
CHILMARK	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
EDGARTOWN	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
OAKS BLUFF	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
TISBURY	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
VINEYARD HAVEN	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
W. TISBURY	JANET COSTA	(781) 441-3378	Janet.Costa@eversource.com	BEA LORD
ACUSHNET	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
ASSONET	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
DARTMOUTH	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
FAIRHAVEN	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
FREETOWN	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
LAKEVILLE	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
MATTAPOISETT	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
NEW BEDFORD	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
WESTPORT	JANET COSTA	(781)-441-3378	Janet.Costa@eversource.com	BEA LORD
ARLINGTON	LAQUITA SANDERS	(781) 441-3433	Laquita.Sanders@eversource.com	ERNEST DOLAN
SOMERVILLE	LAQUITA SANDERS	(781) 441-3433	Laquita.Sanders@eversource.com	ERNEST DOLAN
WINCHESTER	LAQUITA SANDERS	(781) 441-3433	Laquita.Sanders@eversource.com	ERNEST DOLAN
WOBURN	LAQUITA SANDERS	(781) 441-3433	Laquita.Sanders@eversource.com	ERNEST DOLAN
BEDFORD	MAX LETO	(781) 441-3453	Massimiliano.Leto@eversource.com	SONDYJEAN
BURLINGTON	MAX LETO	(781) 441-3453	Massimiliano.Leto@eversource.com	SONDYJEAN
LEXINGTON	MAX LETO	(781) 441-3453	Massimiliano.Leto@eversource.com	SONDYJEAN
WALTHAM	MAX LETO	(781) 441-3453	Massimiliano.Leto@eversource.com	SONDYJEAN

WESTON	MAX LETO	(781) 441-3453	Massimiliano.Leto@eversource.com	SONDYJEAN
BROOKLINE	RACHEL ROTMAN	(781) 441-8226	RACHEL.ROTMAN@EVERSOURCE.COM	GRACE LAM
CHARLESTOWN	RACHEL ROTMAN	(781) 441-8226	RACHEL.ROTMAN@EVERSOURCE.COM	GRACELAM
EAST BOSTON	RACHEL ROTMAN	(781) 441-8226	RACHEL.ROTMAN@EVERSOURCE.COM	GRACE LAM
MILTON	RACHEL ROTMAN	(781) 441-8226	RACHEL.ROTMAN@EVERSOURCE.COM	GRACE LAM
BARNSTABLE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
BOURNE (South)	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
CATAUMET	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
CENTERVILLE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
COTUIT	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
CRAIGVILLE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
CUMMAQUID	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
FALMOUTH	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
FORESTDALE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
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HYANNIS	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
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MARSTONS MILLS	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
MASHPEE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
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MONUMENT BCH	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
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OSTERVILLE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
POCASSET	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
POPPONESSETT	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
SANDWICH	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
SANTUIT	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
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TEATICKET	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
WAQUOIT	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
WIANNO	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
WOODS HOLE	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOOKER-HUMPHRIES
HARWICH	SEAN HAYES	(781) 441-8630	Sean.Hayes@Eversource.com	TED HOOKER-HUMPHRIES
DORCHESTER	SI HO	(781) 441-3365	Si.Ho@eversource.com	RACHEL ROTMAN
HYDE PARK	SI HO	(781) 441-3365	Si.Ho@eversource.com	RACHEL ROTMAN
JAMAICA PLAIN	SI HO	(781) 441-3365	Si.Ho@eversource.com	RACHEL ROTMAN
MATTAPAN	SI HO	(781) 441-3365	Si.Ho@eversource.com	RACHEL ROTMAN
ROSLINDALE	SI HO	(781) 441-3365	Si.Ho@eversource.com	RACHEL ROTMAN
ROXBURY	SI HO	(781) 441-3365	Si.Ho@eversource.com	RACHEL ROTMAN

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CARLISLE	SONDY JEAN	(781) 441-8898	Sondy.Jean@eversource.com	MAX LETO
LINCOLN	SONDY JEAN	(781) 441-8898	Sondy.Jean@eversource.com	MAX LETO
NEEDHAM	SONDY JEAN	(781) 441-8898	Sondy.Jean@eversource.com	MAX LETO
NEWTON	SONDY JEAN	(781) 441-8898	Sondy.Jean@eversource.com	MAX LETO
BASS RIVER	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
BREWSTER	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
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DENNIS	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
DENNISPORT	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
EASTHAM	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
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TRURO	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
WELLFLEET	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
YARMOUTH	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES
YARMOUTHPORT	TED HOOKER-HUMPHRIES	(781) 441-3318	Ted.Hooker-Humphries@eversource.com	SEAN HAYES