

Customer Update

EVERSOURCE

Important Information about Customer-Owned Pipes

Eversource takes safety seriously. Our most important job is to deliver natural gas safely and efficiently. As part of our routine operations, we make sure to properly maintain our gas pipes and inspect them periodically. However, at times you may find you have questions about which parts of your service are privately owned and which parts are maintained by Eversource.

We maintain the gas pipes that run along your street and end at your gas meter. Gas pipes that run from your meter to your furnace, water heater or other appliances are your responsibility. If you have an underground pipe on your property that leads to an outdoor gas grill, gas lights, pool heater or another building, a licensed plumber should inspect that pipe periodically. If underground pipes are not maintained, they could corrode and leak.



Also, make sure the outside meter, regulator and any vents on the outside of your home are unobstructed. Keep them clear of snow, ice buildup and other obstructions such as raised flower beds, shrubs, mulch, and stone or wooden walls.

Blocked vents can cause carbon monoxide levels to increase in your home. If you have any non-emergency questions, please call us at 1-800-989-0900.

2016 Special Olympics Winter Games

Eversource is proud to be a year-round Partner Sponsor of Special Olympics Connecticut and a Presenting Sponsor of its Winter Games. In 2016, competition for cross-country skiing and snowshoeing will have a new home — the Eversource Windsor facility! Special Olympics Connecticut offers everyone an opportunity to be involved — as an athlete, Unified Sports® partner, coach, volunteer, supporter or fan — for a meaningful and rewarding experience.

Special Olympics Connecticut transforms lives by inspiring inclusion, understanding and respect for people of all abilities, both on and off the playing field, in communities throughout the state.

**Special
Olympics**
Connecticut



Winter Games will take place Saturday, February 27, and Sunday, February 28, 2016. Events will include alpine skiing, snowboarding, cross-country skiing, snowshoeing, unified and traditional floor hockey, figure and speed skating, and gymnastics. For more information, visit www.soct.org.

Energy Efficiency— The True Cost of Appliances

Before you purchase a new appliance, find out the true cost of your



investment. That new clothes washer costs you energy in addition to the initial purchase price. The Energize Connecticut Efficient Product Finder calculates an Efficiency Score for more than 50,000 models of home appliances, electronics, and equipment, so you can make the smart energy choice. The higher the Efficiency Score, the less energy that model uses, compared to other, similar models.

Some categories of the Efficient Product Finder include rebates for models with high Efficiency Scores that you can redeem online. Other equipment, such as natural gas water heaters, have an instant discount applied. Additional features include pricing trends, online outlets that carry the model and links to purchase.

Scan the code below with your smart phone's scanner application or visit EnergizeCT.enervee.com to start researching your next purchase.



Empowering you to make
smart energy choices



A home without heat isn't a home.

Visit eversource.com or call 2-1-1 to get help and stay warm.

At Eversource, we offer financial assistance for qualified customers to help you stay warm when the temperature dips. Our Winter Protection Plan, Matching Payment Program and Budget Billing are there to help you. Get the help you need, because a home without heat isn't a home. Visit eversource.com or call 2-1-1 to learn more about the Stay Warm initiatives.

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