

Important Information about Customer-Owned Pipes

EVERSOURCE

Eversource takes safety seriously and looks to ensure natural gas is delivered safely and efficiently. We make sure to properly maintain our gas pipes and inspect them periodically. However, at times you may find you have questions about which parts of your service are privately owned and which parts Eversource maintains.

We maintain the gas pipes that run along your street and end at your gas meter. Gas pipes that run from your meter to your furnace, water heater or other appliances are your responsibility. If you have an underground pipe on your property that leads to an outdoor gas grill, gas

light, pool heater or another building, a licensed plumber should inspect that pipe periodically. If underground pipes are not maintained, they could corrode and leak.

Also, make sure the outside meter, regulator and any vents on the outside of your home are unobstructed. Keep them clear of snow, ice buildup and other obstructions such as raised flower beds, shrubs, mulch and stone or wooden walls.

Blocked vents can cause carbon monoxide levels to increase in your home. If you have any non-emergency questions, please call us at **1-800-989-0900**.

(continued)

Dial 8-1-1

Know What's Below, Call Before You Dig

The greatest risk to underground natural gas pipelines is accidental damage during excavation.

Smart digging means calling 8-1-1— Call Before You Dig (CBYD) — before each job. Whether you are a homeowner or a professional excavator, one call to 8-1-1 gets your underground utility lines marked for *FREE*.



The law requires you to call at least two full working days before digging begins. Eversource and other utilities will be notified so that they can locate and mark underground equipment in the area. Anyone excavating is required to take special precautions when working near underground facilities. A scrape, dent or crease to the pipe may cause a future leak or failure.

EVERSOURCE