

Customer Update

EVERSOURCE

New On-the-Go Options for Receiving Outage Notifications

Fast access to important power outage and restoration information is now available for all customers – via text, email or phone call. The alerts provide important updates throughout the restoration process, such as:

- Estimated times of restoration, with updates
- Cause of the outage
- Number of customers restored
- Final restoration time



Our customers will also receive notifications of impending storms or inclement weather that could impact the electric system, as well as helpful updates on how Eversource is preparing for any potential power outages.

Visit Eversource.com and log in to your account to update your notification preferences today with the option that best fits your lifestyle. Whichever way you choose to receive your outage alerts, we are committed to providing you timely updates on the status of your outage throughout the restoration process.

Save the Date for Two Great Community Events

The Eversource Walk With Me & 5k Run for Easter Seals will be held on Thursday evening, June 1 at Veterans



Park on Elm Street in Manchester, New Hampshire. Easter Seals is one of the largest human service agencies in New Hampshire, providing individuals with disabilities an array of innovative programs and services so that they can live, learn, work and play.

The Eversource Walk for Boston Children's Hospital will be held at the Hatch Shell along Boston's Esplanade on Sunday morning, June 11. Funds raised will support Boston Children's Hospital's patient care, pediatric research and community health programs.

Visit the 'Community' section of Eversource.com for more information or to register for one of these events.

We're at Work for You, All Year Round

Every day, our 8,000 employees work hard to manage and improve our electric system so that our customers can count on the energy they need.

In 2017, we'll be:

- Continuing to invest in our infrastructure, making it even stronger and more reliable.
- Trimming trees and branches to protect our electric lines, resulting in reduced outages.
- Strengthening our natural gas delivery system.
- Working to bring new, clean, reliable energy solutions into New England that will help lower costs for everyone.



To learn more about our reliability, tree trimming and storm readiness efforts, visit [Eversource.com](https://www.eversource.com) and click on 'Outages.'



Be Prepared For Bad Weather

Get the storm readiness information you need by visiting the 'Outages' section of [Eversource.com](https://www.eversource.com) and clicking 'Storm Preparedness.'

Stay Warm & Safe this Winter

Eversource wants you and your family to stay safe this winter season. Whether you heat your home with oil, natural gas, coal or wood, please keep the following tips in mind:

- To reduce the risk of carbon monoxide poisoning, have your heating equipment "tuned up" each year.
- Make sure any vents on the outside of your home are completely unobstructed and able to properly ventilate, especially after a snow storm.
- Turn off space heaters when you leave a room or plan to sleep, and keep them at least three feet from flammable objects.
- Never use extension cords with space heaters and make sure the space heater's cord isn't damaged or frayed.

Please visit the 'Safety' section of [Eversource.com](https://www.eversource.com) for more safety tips.

EVERSOURCE

Stay Connected to
Eversource on

