

Customer Update

EVERSOURCE

Quality Tree Work for Better Reliability

Trees are one of the many causes of power outages in New England, damaging equipment and causing public safety hazards, so we are committed to protecting our electric lines with year-round tree work.

You may see some of our contracting tree crews in your town, trimming and removing limbs and trees. As part of this routine maintenance and investment in reliability, we work with your community to respect natural landscapes wherever we perform tree work.



Our mission is to carefully balance the needs of reliable service to our customers with the natural beauty of our New England communities. The tree work:

- Is overseen by certified arborists and other professionals with vast experience and performed by qualified line clearance tree contractors.
- Is prioritized in areas that experience increased outages due to trees.
- Promotes proper planting of the right trees in the right place, contributing to a sustainable landscape.

To learn more, visit the 'Programs & Services' section of Eversource.com and join us in celebrating National Arbor Day on April 28! More info at ArborDay.org.

In the Community

Eversource celebrates National Volunteer Month in April, though we support our communities by giving our time and talent to local non-profit organizations all year long. In 2016, hundreds of our employees and their family members volunteered with dozens of organizations, totaling more than 15,000 hours in the three states we serve. Eversource salutes all the citizens who volunteer, helping to strengthen our communities and make them more vibrant.



Spring Into Outdoor Work Safely

Whether you're thinking of building a fence, rototilling a new area for a garden, or adding a tree or shrub to your landscape this spring, be sure to call 8-1-1 before you dig. It's a free service that can protect you from unintentionally digging into underground utility lines, which can cause harm to you and those around you. Also:



- Avoid planting anything around ground-mounted utility equipment; crews may need to access the equipment during outages.
- Help prevent outages by planting only low-growing trees and shrubs underneath and near power lines.
- If you're using a generator, for everyone's safety, be sure to keep it away from windows and doors and have it installed by a licensed electrician.
- Keep ladders, tools, and materials at least 10 feet away from the overhead power lines.

For more important safety information, visit [Eversource.com](https://www.eversource.com).



Eversource Walk & 5K Run for Easterseals

Join Eversource on Thursday, June 1, at Veteran's Park in Manchester, for the Eversource Walk & 5K Run for Easterseals. Easterseals is one of the largest human service agencies in New Hampshire, providing individuals with disabilities an array of innovative programs and services so that they can live, learn, work and play. Visit [Easterseals.com/NH](https://www.easterseals.com/NH) to register today!

Get 'Whole House' Energy Savings

If you are considering making improvements to your home to lower energy bills or fix comfort problems, you could qualify for a NH Home Performance with Energy Star "whole house" energy assessment and receive up to \$4,000 in incentives for making energy efficiency improvements. The assessment includes performance testing of ventilation and mechanical systems, building tightness, and insulation levels, as well as inspection of lighting and appliances. Following the assessment, you'll receive a report outlining recommended energy efficiency improvements, such as:

- Adding insulation to your attic, basement and walls.
- Reducing air leaks and drafts by air sealing.
- Sealing and insulating duct work.
- Upgrading to LED lighting.

For complete details and to see if you qualify, visit [NHsaves.com/hpwes](https://www.nhsaves.com/hpwes).

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