

Customer Update

EVERSOURCE

Do Business with Us Anytime on Eversource.com

Some convenient services offered on Eversource.com include:

- Go green with our paperless E-Bill option and receive email reminders each month instead of receiving a paper bill.
- Make a one-time payment, set up automatic recurring payments or pay with a credit card (for a transaction fee). Also available online is a list of locations to pay in person.
- Log in to your Eversource account to view an electronic version of your most recent bill, examine your usage and see your account's history.
- Interact with the Energy Savings Plan, which provides energy-saving recommendations tailored to your home.
- Tell us you're moving. You can start, stop or transfer service online.
- Report a power outage and view our Outage Map.
- Enroll to receive outage alerts via email, text and phone.

Eversource.com is also a great resource for energy-saving tips, storm preparation and important safety information. Visit today!



Keep Comfortable This Summer and Save

Here are some easy energy-saving tips that can help you keep your home cool and comfortable all summer long while managing your energy costs.

- If you're thinking of buying a new or replacement room air conditioner, look for an ENERGY STAR®-qualified model that can reduce your cooling costs by as much as 20 percent.
- Use an exhaust fan to remove hot air from from your kitchen while you're cooking. The savings on your cooling costs will far outweigh the electricity used by the fan.
- Close blinds, drapes, and shades during the hottest part of the day to keep sunlight from heating your home.
- Keep your home cooler by waiting until evening to do laundry or run your dishwasher, and take advantage of warm, sunny days by drying your laundry outside.

For more energy-saving tips and programs, visit Eversource.com and click on 'Save Money & Energy.'

Eversource Community Pride

Our employees take great pride in our long-standing dedication to serving the communities in which we live and work.

Eversource supports many organizations in a variety of ways, but our employee volunteer program focuses on opportunities that support our communities, from cleaning up a neighborhood park to working in a local food pantry.

Recently, Eversource volunteers helped with the general maintenance of a Families in Transition building in Manchester. The building provides safe, transitional housing for homeless single women and single mothers as they receive comprehensive supportive service to help them attain and maintain long term housing stability.

Volunteers also celebrated Earth Day by helping to clean up Stark Park in Manchester for spring. Stark Park was established in 1893 and was one of the first public parks in the city of Manchester. It is still a great source of pride for the city today!



Important Safety Reminders

Please keep in mind the following important safety tips:

- State law requires that you or your contractor contact Dig Safe at **8-1-1** at least 72 business hours before doing any digging.
- Stay away from downed power lines and anything near them. Report a downed line to Eversource at **800-662-7764**.
- If a power line falls on your car, stay put until rescue or utility workers arrive. It is safe to use a cell phone.
- All Eversource employees carry a photo ID at all times, and most of our field employees drive a company vehicle. If you believe somebody is falsely claiming to be an Eversource employee, report the incident immediately to your local police.



Visit [Eversource.com](https://www.eversource.com) for more tips.

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