

Important Information:

Customer-Owned Gas Line Maintenance

Eversource takes safety seriously and looks to ensure natural gas is delivered safely and efficiently. We make sure to properly maintain our gas pipes and inspect them periodically to prevent unsafe conditions from developing. Eversource and other natural gas utilities are required by federal and state regulations to maintain gas lines up to and including the gas meter. At times, you may find you have questions about which parts of your service are privately owned and which parts Eversource maintains.

More information on back...

We maintain the gas pipes that run along your street and end at your gas meter. Some Eversource customers may have buried gas lines beyond the meter, extending from the meter into their home or business. Maintenance of these gas lines is the responsibility of the gas user or property owner, not Eversource.

If you have an underground pipe on your property that leads to a building, outdoor gas grill, gas light, pool/spa heater, generator or other natural gas appliances, a licensed plumber or heating contractor can assist in locating, inspecting and repairing leaks and corrosion. If this piping is not maintained, it may leak or become weak and should be periodically inspected for leaks and corrosion if the piping is metallic, and ultimately repaired if any unsafe condition is discovered.

Anyone excavating must take special precautions when working near underground facilities. Buried gas piping should be located in advance and all excavation should be done by hand. A scrape, dent or crease to the pipe may cause a future leak or failure.

If you have any non-emergency questions, please call **800-989-0900**. If you smell gas, call **877-944-5325** or **911**.



Important Information! Please have translated.

¡Información importante! Por favor, haga traducir esto.