

Customer Update

EVERSOURCE

Natural Gas Fuels Your Life



**your
energy**
Natural Gas. America's Advantage.

You already know the great value and benefit that natural gas brings to your life, and now, through support from the American Gas Association (AGA), Eversource customers can spread the word.

- Natural gas provides energy diversity and energy security;
- It boosts the economy by keeping existing businesses healthy and attracting new jobs to the state; and
- With new infrastructure, it can help lower energy costs for everyone in the region.

In April 2017, AGA launched a national campaign – *Your Energy* – to educate and raise consumer awareness about the critical role that natural gas plays in America. We invite our customers, employees and local communities to explore the website www.yourenergycconnecticut.com and support the movement by registering.

Once you join the campaign, you will receive regular updates and campaign materials to share with your network of family, friends, and community, while helping to promote the value of natural gas. Through its social media presence, members of the Your Energy movement will also be active participants in the online discussions about natural gas, offering fact-based insight to balance the conversations that are often heavily dominated by anti-fossil fuel movements. Sign up now and join the conversation!

Facebook = www.facebook.com/YourEnergyCT/
Twitter = <https://twitter.com/yourenergyc>

We Can Help Manage Your Energy Costs

With the heating season approaching, now is a great time to take advantage of the programs Eversource provides to help you manage your energy costs.

- **Budget Billing** allows you to spread your energy costs over a period of time and pay a more consistent amount month-to-month.
- **Payment Plans** let customers spread out the overdue portions of their bill.
- **Fuel Assistance** is available for customers who receive certain government benefits.
- The **Matching Payment Program** helps you maintain year-round gas service and possibly eliminate back balances, paying an agreed-upon amount on time each month.
- Additional assistance may also be available through **Operation Fuel**, local funds, city or town halls, churches and other charitable organizations.

Visit Programs and Services on Eversource.com for more information.

We're In Your Communities

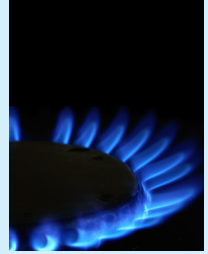
Throughout the year, Eversource employees take great pride in supporting community volunteer events in Connecticut that help provide a better quality of life for many citizens. Recently, employee volunteers did interior painting at the Klingberg Family Center in New Britain.



To learn more about our community involvement, visit Eversource.com, click on the About tab, and then Community.

Smell Gas?

A distinctive, pungent odor, similar to rotten eggs, is added to natural gas so that you can recognize it easily. If you smell gas, leave the area immediately and call Eversource at **877-944-5325** or **9-1-1**. Visit Eversource.com for more gas safety tips.



Eversource is the . . .

#1 Energy Efficiency Provider in the nation^{*}

*According to Ceres, 2016 Benchmarking Utility Clean Energy report

EVERSOURCE

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