

Customer Update

EVERSOURCE

Locate and Mark Your Gas Meter and Vents Now

Warm weather is the perfect time to locate and mark the natural gas meter and heating system vents on your property. This will help you find them and make sure they're not blocked by snow and ice during the winter. Blocked outside vents can cause carbon monoxide poisoning inside your home.



To locate your vents, start at your boiler or furnace system. If the boiler or furnace has an aluminum pipe coming from the back, then most likely it vents out of your chimney. However, if you have two plastic PVC pipes coming off the top of your equipment, follow them to see where they exit the building. Once you locate the outside vents and meter, mark their location.

Year-round safety tips:

- Check house gutters for drips and leaks that could result in dangerous icicles during the winter. If heavy icicles fall, they can damage your natural gas meter or vent pipe.
- Take care while raking or shoveling around your meter, to avoid damaging it.
- Keep meters and vents free from leaves, mulch and snow. Gently brush them away with a broom or by hand.
- Always maintain a clear path to the meter so Eversource employees and first responders can access it in an emergency.

Heart. Determination. Community. Energy.

We're proud to be the title sponsor of the



Eversource Hartford Marathon – where runners, families, and volunteers come together to display their community spirit.

With a 23-year history of promoting health, wellness and sustainability, the marathon brings more than \$13 million in economic support to the region each year. Last year's marathon and its runners raised more than \$360,000 for charitable organizations that help people across Connecticut.

This year's marathon starts at 8 a.m. on Saturday, October 14, in Bushnell Park in Hartford, and the day will be packed with activities for you and your family. Run the marathon, half marathon, 5K road race, or team relay. Volunteer or cheer on the dedicated athletes who come from across New England. Visit HartfordMarathon.com.

Meter Inspections are Vital to Safe, Reliable Gas Service

Delivering safe, reliable gas service is a top priority at Eversource. That's why every year we conduct an extensive inspection program to make sure Eversource-owned natural gas equipment remains in good condition.



Our specially-trained technicians examine the meter and service pipe inside your property for signs of corrosion, leaks and other conditions. These visits help maintain reliable natural gas service – and keep you safe. The inspection and any necessary work are free; we just need your help to gain access to the equipment.

When your home's equipment is due for its annual inspection, you will receive a letter, door hanger or an in-person visit to schedule an appointment. Our goal is to find an appointment that fits your schedule. Please make sure that someone 18 years of age or older is present during our visit. All Eversource employees and vendors carry company-issued photo identification, so please feel comfortable asking to see it.

As always, if you have any questions or concerns, please call us at [800-989-0900](tel:800-989-0900).



Upgrade to Save

Summer is the time to upgrade your gas furnace, boiler or water heater. Receive up to \$800 in instant discounts



Empowering you to make smart energy choices

on new energy-saving, high-efficiency equipment. Ask your contractor about eligible equipment. Learn more at EnergizeCT.com

Committed to Environmental Sustainability

We're proud to be recognized as one of the greenest energy companies in the nation.

Our commitment to environmental sustainability is an important component of our vision for conducting business now and for future generations.

We are focusing on four key areas:

- **Climate Leadership** and the meaningful strategies we have developed to reduce our carbon footprint;
- **Clean Energy** and our commitment to bring more clean, affordable and sustainable energy to the region;
- **Accountability** for all environmental laws and regulatory commitments and requirements;
- **Stewardship** and the way we take great care to promote conservation and manage natural and cultural resources.

For more information about Eversource's environmental sustainability commitment, visit the "About" section of Eversource.com.

EVERSOURCE

Stay Connected to
Eversource on

