

How to Recognize a Gas Leak

A gas leak is often noticed by smell, sight or sound.

SMELL. Natural gas is colorless and odorless. A distinctive, pungent odor, similar to rotten eggs, is added so you will recognize it quickly.

SIGHT. You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.

SOUND. You may hear unusual noises like roaring, hissing or whistling.

Gas pipeline leaks are rare, but can happen. Learn to identify them and what to do in case one occurs in your community. Keep yourself and your neighbors safe.

- **LEAVE** the building immediately if you suspect a leak, and call **9-1-1** or Eversource at **877-944-5325**.
- **DO NOT** smoke, operate electrical switches or appliances (including both cell phones and land lines) within 15–20 feet of the area in which you sense the leak. These items may produce a spark that could ignite the gas and cause an explosion.
- **DO NOT** assume someone else will report the condition.
- **PROVIDE** the exact location, including cross streets.
- **LET US KNOW** if digging activities are going on in the area.

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Dial 8-1-1:
Call Before You Dig

The weather is warm and outdoor projects keep us busy. The greatest risk to underground natural gas pipelines is accidental damage during excavation. Smart digging means calling 8-1-1—Call Before You Dig—before each job. Whether you are a homeowner or a professional excavator, one call to 8-1-1 gets your underground utility lines marked for FREE. The law requires you to call at least two full working days before digging begins. Eversource and other utilities will be notified so that they can locate and mark underground equipment in the area. Anyone excavating is required to take special precautions when working near underground facilities. A scrape, dent or crease to the pipe may cause a future leak or failure.

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Por favor haga traducir esto.