

Customer Update

EVERSOURCE

Gas System Upgrades for Better Reliability

At Eversource, safely delivering reliable natural gas is our most important job. As part of those efforts, in 2017 we are investing \$50 million in gas line improvement projects in Connecticut.

We're replacing approximately 20 miles of cast iron and steel pipe with new plastic pipe, which is safer, more durable, and will help strengthen the gas delivery system.

In the past six years, we have replaced almost 120 miles of older gas lines. Building on that commitment, we are currently upgrading gas lines in areas of New London and Stamford. Replacements will continue in the Meriden, Middletown, Putnam and Wallingford communities throughout the year.



Eversource is the . . .

#1 Energy Efficiency Provider in the nation*

*According to Ceres, 2016 Benchmarking Utility Clean Energy report

Go Tankless

Do you have a storage water heater? If you do, it works hard to keep all of that water hot – whether you need it or not.



When you

upgrade to a space-saving, natural gas tankless water heater you'll have a continuous supply of hot water only when you need it. Plus, you'll trim water heating costs by up to 30 percent. Talk to your contractor about ENERGY STAR® certified natural gas tankless water heaters. A \$300 Energize Connecticut instant discount is applied to qualifying models when your contractor purchases the unit from the distributor. Low-interest financing is available to cover the remaining cost. Visit EnergizeCT.com or call **877-WISE-USE (877-947-3873)** for details.



In the Community

We take great pride in supporting the communities in which we live and serve. Each year, Eversource partners with the Travelers Championship to sponsor the annual Eversource PGA TOUR Player Experience for Junior Golfers. This partnership combines the spirit of community service and the opportunity for young golfers from all walks of life, to build character and confidence through the personal and social values associated with golf.

Continuing with the company's long tradition of service, more than 100 Eversource employees, retirees and family members also volunteer at the tournament. All net proceeds are donated to non-profit organizations across New England. In 2016, the donations totaled a record \$2.8 million.

This year's tournament will be held June 19 - 25, 2017, in Cromwell. For more information, visit travelerschampionship.com.



Important Natural Gas Safety Reminders

- State law requires that you or your contractor contact Call Before You Dig at **8-1-1** at least two full working days before digging begins.
- Avoid planting around ground-mounted utility equipment, such as gas meters and gas vents; Eversource and emergency responders may need to access this equipment.
- Before you start cooking on a natural gas grill, check hoses for cracks and holes. While grilling, keep flammable materials like paper products, linens and clothing away from burners. Don't light cigarettes or matches, or have open flames near a leaking grill.
- If you smell gas, leave the building immediately and call Eversource at **877-944-5325** or **911**.
- All Eversource employees carry identification at all times, and most drive a company vehicle. If you believe somebody is falsely claiming to be from Eversource, report the incident immediately to your local police.

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