

# Customer Update

# EVERSOURCE

## Do Business with Us Anytime on Eversource.com

Some convenient services offered on [Eversource.com](http://Eversource.com) include:

- Go green with our paperless E-Bill option and receive email reminders each month instead of receiving a paper bill.
- Make a one-time payment, set up automatic recurring payments or pay with a credit card (for a transaction fee). Also available online is a list of locations to pay in person.
- Log in to your Eversource account to view an electronic version of your most recent bill, examine your usage and see your account's history.
- Interact with the Energy Savings Plan, which provides energy-saving recommendations tailored to your home.
- Tell us you're moving. You can start, stop or transfer service online.
- Report a power outage and view our Outage Map.
- Enroll to receive outage alerts via email, text and phone.

[Eversource.com](http://Eversource.com) is also a great resource for energy-saving tips, storm preparation and important safety information. Visit today!



## Keep Comfortable This Summer and Save

Here are some easy energy-saving tips that can help you keep your home cool and comfortable all summer long while managing your energy costs.

- If you're thinking of buying a new or replacement room air conditioner, look for an ENERGY STAR<sup>®</sup> qualified model that can reduce your cooling costs by as much as 20 percent.
- Use an exhaust fan to remove hot air from your kitchen while you're cooking. The savings on your cooling costs will far outweigh the electricity used by the fan.
- Close blinds, drapes, and shades during the hottest part of the day to keep sunlight from heating your home.
- Keep your home cooler by waiting until evening to do laundry or run your dishwasher, and take advantage of warm, sunny days by drying your laundry outside.

For more energy-saving tips and programs, visit [Eversource.com](http://Eversource.com) and click on 'Save Money & Energy.'

## In the Community

We take great pride in supporting the communities in which we live and serve. Each year, Eversource partners with the Travelers Championship to sponsor the annual Eversource PGA TOUR Player Experience for Junior Golfers. This partnership combines the spirit of community service and the opportunity for young golfers from all walks of life, to build character and confidence through the personal and social values associated with golf.


Continuing with the company's long tradition of service, more than 100 Eversource employees, retirees and family members also volunteer at the tournament. All net proceeds are donated to non-profit organizations across New England. In 2016, donations totaled a record \$2.8 million.

This year's tournament will be held June 19 - 25, 2017, in Cromwell. For more information, visit [travelerschampionship.com](http://travelerschampionship.com).



## Important Electric Safety Reminders

Please keep in mind the following important safety tips:

- State law requires that you or your contractor contact Call Before You Dig at **8-1-1** at least two full working days before digging begins. 
- Stay away from downed power lines and anything near them. Report a downed line to Eversource at **800-286-2000**.
- If a power line falls on your car, stay put until rescue or utility workers arrive. It is safe to use a cell phone.
- All Eversource employees carry identification at all times, and most drive a company vehicle. If you believe somebody is falsely claiming to be from Eversource, report the incident immediately to your local police.

**EVERSOURCE**

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