

Customer Update



Customer Gas Line Maintenance

Eversource and other natural gas utilities are required by federal and state regulations to maintain gas lines up to and including the gas meter. We continually monitor the lines to prevent unsafe conditions from developing. At Eversource, safety is a top priority for our



workers, customers and communities. Some Eversource customers have underground gas lines beyond the meter, extending from the meter into their home or business. Maintenance of these gas lines is the responsibility of the gas user or property owner, not Eversource. If this piping is not maintained, it may corrode or leak.

Buried gas piping should be:

- Routinely inspected for leaks and corrosion.
- Repaired if any unsafe condition is discovered.

Call Before You Dig

If you're planning an outdoor building project this spring, even a small deck, don't forget to "Call Before You Dig." The law requires you to call at least two full working days before digging begins. Eversource will be notified to locate and mark our underground equipment and piping in the area. There is no charge for this service. For safety's sake, anyone excavating is required to take special precautions when working near underground facilities.



In the Community

Eversource celebrates National Volunteer Month in April, but we're proud to support our communities all year long by giving our time and talent to local and non-profit organizations throughout our service territory. Our employees and their family members volunteer more than 15,000 hours each year. Eversource salutes all our customers who volunteer where they live and work. Your commitment strengthens our communities.



Working in Your Neighborhood

In the spring, Eversource conducts its annual compliance inspections for public safety and system reliability. We will be surveying the streets in front of your home or business, and walking around to check the services on your property. You can expect to see Eversource representatives surveying the gas meter and surrounding piping, and doing corrosion testing on or near your property.

If you have an indoor meter, Eversource may contact you by letter, door hanger or in person to request access.

All Eversource employees and vendors carry company-issued photo identification. Please feel comfortable asking to see their badges. If you have any questions or concerns, please call us at **800-989-0900**.



Eversource Walk for Boston Children's Hospital

Join Eversource on Sunday, June 11 at the DCR Hatch Shell in Boston for the Eversource Walk for Boston Children's Hospital. The annual walk supports patient care, pediatric research and community health programs for the hospital.

**Sunday
June 11**

VISIT

**BostonChildrens.org/Walk
TO REGISTER or DONATE!**

Spring into Savings

Are you wondering how to keep allergens



out and conditioned air in? Do you want to do your part to save water while Connecticut remains under extreme drought conditions? Home Energy SolutionsSM trained and insured professionals find and fix areas that waste energy in your house, condo or apartment – and that leads to lower energy bills. You will feel the difference in other areas, too:

- Fewer drafts
- Minimized hot and cold spots
- Less dust and pollen
- Reduced water use – around 1,000 gallons per year!

This Energize Connecticut program, on average, is valued at \$1,000* and is available to Eversource customers for \$124. Call **877-WISE-USE (877-947-3873)** or visit EnergizeCT.com/hes to sign up.

*Value varies per individual home.

EVERSOURCE

Stay Connected to
Eversource on

