

Customer Update

Guard Against Drafts and Inefficient Heating

The winter heating season is well underway but there is still an opportunity to improve your home's performance. Drafts, hot spots, cold spots, and ice dams are all signs your home could use some attention.



Empowering you to make
smart energy choices

Start by weatherizing your home with Home Energy SolutionsSM. Eversource-authorized technicians assess your home and make on-the-spot energy improvements during one in-home visit. These changes will help to keep the winter heat in and the spring pollen out. Plus, you will see a decrease in your heating and electricity costs. The service is available to Eversource customers for just \$124 or at no charge to customers who meet eligibility guidelines.

During the visit, technicians will inspect and perform safety tests on your heating equipment. If your equipment could use an upgrade, Energize Connecticut instant discounts can save you between \$100 and \$750 on the cost of eligible models. High-efficiency natural gas heating equipment can achieve efficiencies as high as 97 percent. Older equipment efficiency can range from 50 to 76 percent – that is a lot of wasted energy!

Learn more and sign up for Home Energy Solutions at EnergizeCT.com/HES or by calling **877-WISE-USE (877-947-3873)**.

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2017 Special Olympics Winter Games

Eversource is proud to be a year-round Partner Sponsor of Special Olympics Connecticut and Presenting Sponsor of its Winter Games.



We are honored to host competition for cross-country skiing and snowshoeing at our Windsor facility! Special Olympics Connecticut offers everyone an opportunity to be involved — as an athlete, Unified Sports[®] partner, coach, volunteer, supporter or fan — for a meaningful and rewarding experience.

Special Olympics Connecticut transforms lives by inspiring inclusion, understanding and respect for people of all abilities, in communities throughout the state.

Winter Games will take place Saturday, March 4, and Sunday, March 5, 2017. Events will include alpine and cross-country skiing, snowboarding, snowshoeing, floor hockey, skating, and gymnastics. For more information, visit soct.org.

We're at Work for You, All Year Round

Every day, our 900 gas employees work hard to manage and improve our gas distribution system to bring energy to the customers we serve in Connecticut and Massachusetts.



We invest millions of dollars in our natural gas infrastructure each year to maintain the safety and integrity of more than 6,500 miles of gas pipe in Connecticut and Massachusetts.

From 2016 - 2019, we are investing nearly \$1.3 billion to upgrade existing distribution mains and LNG storage facilities, and meet the increasing demand in our communities for natural gas.

Our commitment to you is that we'll never stop improving. We will:

- Continue to invest in our natural gas infrastructure to make it even stronger and more reliable.
- Expand our natural gas delivery system in order to serve new customers.
- Work to bring new, clean, reliable energy solutions into New England that will help lower costs for everyone.

To learn more about our reliability, safety, and gas expansion efforts, visit [Eversource.com](https://www.eversource.com).

Stay Warm & Safe this Winter

Eversource wants you and your family to stay safe this winter season. Whether you heat your home with natural gas, oil, coal or wood, please keep the following tips in mind:

- To reduce the risk of carbon monoxide poisoning, have your heating equipment “tuned up” each year.
- Make sure any vents on the outside of your home are completely unobstructed and able to properly ventilate, especially after a snow storm.
- Install carbon monoxide detectors and replace the batteries at least once a year.
- Keep the area around your furnace or space heater clear of dirt, clutter, and flammable materials.
- Clean or replace furnace filters periodically.

Please visit the ‘Safety’ section of [Eversource.com](https://www.eversource.com) for more safety tips.

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