

Customer Update

EVERSOURCE

Eversource in Your Community

Eversource proudly goes beyond delivering great service to its communities through a number of volunteer programs and major charitable events. Throughout the year, thousands of our employees and family members are making a difference in the communities where we live and work.

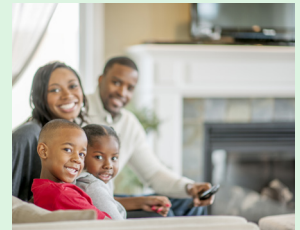
You might know us as the title sponsor for the Eversource Hartford Marathon, the Eversource Walk With Me and 5K Run for Easter Seals New Hampshire and the Eversource Walk for Boston Children's Hospital. We are also honored to roll up our sleeves and partner with more than 75 nonprofit organizations across New England, supporting camp clean-ups for children, organizing food donations for the holidays, or sorting clothing and supplies so kids are ready to succeed in school.



Natural Gas Adds Comfort, Value & Style

Eversource maintains more than 6,500 miles of main to safely and reliably deliver natural gas. Natural gas is clean, convenient and efficient, and we're proud to be your provider. We're also here to help when you choose to upgrade your heating system or add other gas appliances to enhance and simplify your life.

From the comforts of heating to the advantages of cooking, a natural gas lifestyle



is a better one. As America's most popular heating fuel, it is great for water heating, clothes drying and fireplaces. Extend your outdoor activities by adding natural gas for heating your pool, grilling, and sitting by your natural gas fire-pit all year long.

Contact us at [855-645-2427](tel:855-645-2427) to find out ways to upgrade your lifestyle with natural gas.

Important Information about Carbon Monoxide

Whether you heat your home with oil, natural gas, propane, coal or wood, your heating system can produce carbon monoxide (CO), if it is not working properly or inadequately vented. Carbon monoxide is odorless, colorless and tasteless—and very toxic. Signs indicating the presence of carbon monoxide in the home include stuffy, stale or smelly air; very high humidity; or soot coming from a fireplace or heating system.

What are the symptoms of carbon monoxide poisoning?

The symptoms of carbon monoxide poisoning are often confused with those of influenza, and the highest incidence of poisoning occurs during the flu season. Symptoms include: headaches, dizziness, nausea, unclear thinking, shortness of breath, weakness, vision problems, and loss of muscle control. High concentrations of carbon monoxide can lead to unconsciousness, brain damage or death. However, a victim may not experience ANY of these symptoms, or only one or a few of the symptoms. You should suspect the presence of carbon monoxide if symptoms tend to disappear when you leave home.

What should you do if you suspect the presence of carbon monoxide?

- If you smell gas, alert your family or co-workers and exit the area immediately.
- Call 911 to notify your local fire department.
- Have your heating equipment inspected by your fuel supplier or a licensed heating contractor to ensure that it is in good working order.

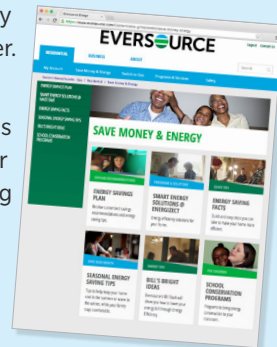
Make Your Plan for Saving Energy and Money

Have you created your energy savings plan? Visit Eversource.com for an analysis of your energy use to better manage energy costs this winter.

Find money-saving solutions tailored to your home, including expected savings and return on investment.

Plus, get connected to rebates, incentives, and payment plans that make larger energy improvements more affordable. Add the recommended solutions to your plan and check them off your list as you complete them.

Navigate to Eversource.com, click on 'Save Money & Energy,' and look for 'Energy Savings Plan' to get started.



Eversource is the . . .

#1

Energy Efficiency Provider in the nation

According to Ceres, 2016 Benchmarking Utility Clean Energy report

EVERSOURCE

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