

# Your Newly Designed Bill

# EVERSOURCE

## Personalized Energy Usage

- Month-by-month usage
- Current month use with last year's comparison

**EVERSOURCE**

Account Number: 1234 567 8900  
Statement Date: 09/30/16

John J Customer  
123 Any St  
Any Town, CT 00000

**Electric Usage History** - Kilowatt Hours (kWh)

Month	Temp (°F)	Usage (kWh/Day)
Sep	62	18
Oct	65	18
Nov	42	20
Dec	31	22
Jan	32	23
Feb	30	23
Mar	40	21
Apr	57	19
May	70	18
Jun	78	18
Jul	80	19
Aug	80	19
Sep	81	18

**Electric Usage Summary**

This month your average daily electric use was **25 kWh**

This month you used **4% less** than at the same time last year

**4% USAE ↓**

**News For You**

Welcome to your newly designed bill! This new design provides a clear view of your energy use and charges to help you manage your energy costs.

**EVERSOURCE**

Account Number: 1234 567 8900

The "Total Amount Due" must be received by Oct 28, 2016 to avoid a 1.00% late payment charge.

Seg Code

**Total Amount Due by 10/28/16** **\$151.00**

Amount Enclosed

Remit Payment To: Eversource, PO Box 660032, Dallas, TX 75265-0032  
Make your check payable to Eversource. Please consider adding \$1 for Operational Fuel. To add more visit Eversource.com

John J Customer  
123 Any St  
Any Town, CT 00000

Eversource  
PO Box 660032  
Dallas, TX 75265-0032

Sample Bill

00 00000116192 00 70 1234 567 8900

## At-a-Glance Bill Summary

- Monthly total amount due
- Due date

## Supply & Delivery Charges

- Monthly total for both services

## Supplier Name & Details

- Company name and number

## Your Meter Readings

- Current and next meter reading date
- Your usage summary

## Your Energy Supply Costs

- A year's view of energy costs

## Key Contacts & Information

- 24-hour emergency number
- Customer Service information

# EVERSOURCE

Account Number: 1234 567 8900

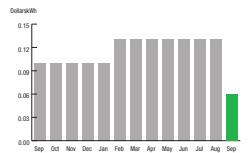
Customer name key: CUST

John J Customer  
123 Any St  
Any Town, CT 00000

Service reference: 100000000 Billing Cycle: 01  
Service from 09/26/16 - 10/24/16 28 Days  
Next read date on or about: Oct 25, 2016

Meter Number	Current Read	Previous Read	Current Usage	Reading Type
1234567	79765	79165	600	Actual

### Supply Rate



### Contact Information

Emergency: 800-286-2000

[www.eversource.com](http://www.eversource.com)

CustomerServiceCTElectric@eversource.com

Pay by Phone: 888-783-6618

Customer Service: 800-286-2000

For information or questions regarding your account, please contact Eversource at the Customer Service number above. For other consumer questions and unresolved complaints, contact Public Utilities Regulatory Authority (PURA) Consumer Services toll free at 800-382-4586 or [www.ct.gov/PURA](http://www.ct.gov/PURA).

### Explanation of your charges

\*\* The Combined Public Benefits Charge represents a combination of three charges formerly known as: Conservation and Load Mgmt Charge, Renewable Energy Investment Charge, and System Benefits Charge. This charge also includes the Conservation Adjustment Mechanism approved by the Public Utilities Regulatory Authority in Docket No. 13-11-14.

\*\* Effective January 1, 2007, the Generation Services Charge (GSC) and the Bypassable Federally Mandated Congestion Charge (BFMCC) have been combined into the "GSC Charge" listed in the Supplier Services section of your bill. The GSC reflects all of the cost of procuring energy from Eversource wholesale suppliers. The BFMCC portion of this line item is \$0.0003/kWh. If you multiply this BFMCC rate by the number of kWh on your bill, you can calculate the dollar amount associated with the BFMCC.

\*\*\* Distribution Adjustment to be collected over 24 months beginning December 1, 2015, as a result of an accumulated deferred income tax adjustment.

Total Amount Due  
by 10/28/16 **\$151.00**

Electric Account Summary	
Amount Due On 09/26/16	\$168.00
Last Payment Received On 09/23/16	-\$168.00
Balance Forward	\$0.00
Current Charges/Credits	
Electricity Supply Services	\$69.93
Delivery Services	\$81.07
Total Current Charges	\$151.00
<b>Total Amount Due</b>	<b>\$151.00</b>

## Electric Account Summary

- Prior month charges and payment received
- Balance forward
- Current total charges

### Total Charges for Electricity

Supplier (Any Energy Company)	
Generation Svc. Chrg**	700 kWh X 0.09990 \$69.93
Subtotal Supply Services	<b>\$69.93</b>
<b>Delivery</b>	
Transmission Charge	700 kWh X 0.02922 \$20.45
Distribution Customer Service Charge	\$19.25
Distribution Charge per kWh	700 kWh X 0.03467 \$24.27
Revenue Adj. Mechanism	700 kWh X 0.00079 \$0.55
CTA Charge per kWh	700 kWh X 0.00116 \$0.81
FMCC Delivery Charge	700 kWh X 0.00952 \$6.52
Comb. Public Benefits Charge**	700 kWh X 0.01275 \$8.93
Distribution Adj. Charge***	700 kWh X 0.00042 \$0.29
Subtotal Delivery Services	<b>\$81.07</b>
<b>Total Cost of Electricity</b>	<b>\$151.00</b>
<b>Total Current Charges</b>	<b>\$151.00</b>

## Detailed Supply & Delivery Charges

- Energy use and supplier rate
- Energy delivery overview
- Total month charges

## Billing Information

- Information about customer rights

Sample Bill