

Customer Update

EVERSOURCE

We're Always Improving!

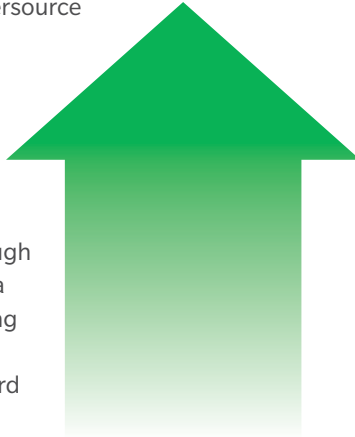
For years we were six companies with different names, working together as one. To demonstrate our unified commitment to deliver reliable energy and superior customer service, we came together as Eversource just about a year ago.

We strive to maintain a safe and reliable gas distribution system by investing heavily in our gas delivery infrastructure—\$213 million in 2015 and nearly \$1.3 billion projected from 2016 through 2019. That investment involves a combination of upgrading existing distribution mains and LNG storage facilities. In 2015, a record 11,415 Eversource customers in Connecticut and Massachusetts installed natural gas space heating in their homes and businesses, and we expect to add an additional 12,500 new gas heating customers in 2016.

We'll remain hard at work in 2016. Investing in infrastructure. Working to bring clean hydropower into New England to lower energy supply rates. And later this year, we're introducing a simplified bill that will help you better understand your energy.

One year ago, we introduced you to Eversource. We came together as one to serve New England. And that's exactly what we do every day.

Ever New England. Eversource.



Dig, Work & Grill Safely

Whether you're rototilling a new area for a garden, planting a tree or shrub, or building a fence this spring, remember that state law requires that you call 8-1-1 before you dig. It's a free service that can protect you from unintentionally hitting underground utility lines, which can cause harm to you and those around you. Also:



- Avoid planting anything around ground-mounted utility equipment, such as gas meters and gas ventilation; crews may need to access this equipment during outages.
- Before you start cooking on a natural gas grill, check hoses for cracks and holes. Keep a kitchen fire extinguisher nearby and don't light cigarettes, matches or have open flames near a leaking grill.

For more important safety information, visit eversource.com.

Across New England

Eversource takes great pride in supporting the communities in which we live and serve. Each year we partner with organizations in events across New England that help provide a better quality of life for all of our customers.

Eversource Hartford Marathon: On October 8, runners will lace up their sneakers for the Eversource Hartford Marathon, Half Marathon, 5K and FitKids race. The Marathon supports fundraising for many local non-profit organizations across Connecticut.

Special Olympics Connecticut Winter Games: For over 30 years Eversource has been a proud sponsor of the Special Olympics Connecticut Winter Games, with events held at our facilities and hundreds of our employees volunteering.

Eversource Walk With Me and 5K Run for Easter Seals: Eversource has teamed up with Easter Seals in New Hampshire for the Eversource Walk With Me and 5K Run for Easter Seals. This event supports Easter Seals' innovative programs and services, which help individuals with disabilities live, learn, work and play. Join us on June 2 at Veterans Park in Manchester, New Hampshire. Visit WalkWithMe.org/Manchester for more information.

Eversource Walk for Boston Children's Hospital: On June 12, hundreds of Eversource employees will walk alongside thousands of other walkers to raise funds for Boston Children's Hospital patient care. You can register online at bostonchildrens.org/walk.

SIGN UP FOR E-BILL OR AUTO PAY

To make bill payment easier for you, sign up for our quick and secure online billing and payment options: E-Bill or Auto Pay. Visit eversource.com or call our Customer Care Center at 800-989-0900.

How Did Your Home Perform This Winter?

Weatherizing your home with Home Energy SolutionsSM is a smart idea no matter the time of year.



Eversource-authorized technicians will seal air leaks to help keep pollen out and conditioned air in. Additional on-the-spot improvements are included during the initial visit, available for just \$99 or at no charge to customers who meet eligibility guidelines.

Technicians will also inspect your heating equipment. If your equipment needs an upgrade, consider making the change during the warmer months and take advantage of Energize Connecticut instant discounts to save between \$100 and \$750 on the cost of the equipment.

Sign up for Home Energy Solutions at EnergizeCT.com/hes or call **877-WISE-USE (877-947-3873)**.

EVERSOURCE

Stay Connected to Eversource on   