

Customer Update

EVERSOURCE

Sign Up for E-Bill or Auto Pay

Sign up for one of our easy, quick and secure payment options: E-Bill or Auto Pay. Everyone benefits, because timely payments of your electric bill help keep costs down for all customers.

E-Bill — When you enroll in E-Bill, we'll send you an email alert when your next bill is ready to view. You can access the same information you receive on your paper bill and then pay with just a few quick clicks.

Auto Pay — When you enroll in Auto Pay, we will take care of everything for you. What's more, this hassle-free payment option ensures that your payment is prompt so that you don't incur any late payment fees. Your bill amount will be automatically deducted from your checking or savings account after the billing date.

Sign up for E-Bill or Auto Pay by visiting eversource.com.

Winter Protection Plan Deadline Reminder

If you are enrolled in our Winter Protection Plan, please remember that the program **ends on May 1**, and the deadline for applying for the Matching Payment Program is April 30. If you are having difficulties paying your electric bill, please call us today at 800-286-2828. Our representatives are available to assist you with special payment arrangements tailored to your individual needs.

If you already have a payment arrangement with us, please continue making payments. To learn about other energy assistance programs for which you may qualify, such as Operation Fuel, call 2-1-1 or visit 211ct.org.

Use 811 — Call Before You Dig

If you're planning an outdoor building project this spring, even a small deck, don't forget to "Call Before You Dig." The law requires you to call at least two full working days before digging begins. Eversource and other utilities will be notified so that they can locate and mark underground equipment in the area. There is no charge for this service. Anyone excavating is required to take special precautions when working near underground facilities.



How Did Your Home Perform This Winter?

Hot spots, cold spots, and ice dams are all signs your home could use some spring improvement love.

Weatherizing your home with Home Energy SolutionsSM is a smart idea, no matter the time of year.

Eversource-authorized technicians will seal air leaks to help keep pollen out and conditioned air in. Additional on-the-spot improvements are included during the initial visit, available for just \$99 or at no charge to customers who meet eligibility guidelines.

Technicians will also inspect your heating equipment. If your equipment needs an upgrade, consider making the change during the warmer months and take advantage of Energize Connecticut instant discounts and rebates to save \$200 to \$500 on eligible high-efficiency equipment.

You can learn more and sign up for Home Energy Solutions at [EnergizeCT.com/hes](https://www.energizect.com/hes) or by calling 877-WISE-USE (877-947-3873).



Empowering you to make
smart energy choices

Eversource Employees Making a Difference at Tri-Town Shelter Services

Eversource employees volunteered at Tri-Town Shelter Services in Vernon, Connecticut. Since 1984, the community agency has provided services to individuals and families in need of housing. The employees supported the agency and residents by cleaning, painting, organizing storage areas and landscaping.



This insert paid for by Eversource customers.

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Customers With Life-Support Equipment

If you depend on power for life-support equipment, we want to know, so we can help! Eversource maintains a list of customers who depend on life-support equipment so we can notify you before planned power outages or when there is a potential for outages from severe weather.

The program is intended to help you and your family better prepare for scheduled outages or when there is the potential for outages from severe weather — it does not mean you will receive restoration priority. It is critical that you establish a backup plan, such as a generator system or alternate arrangements, in the event of an outage or emergency.

To participate in this voluntary program, please visit [eversource.com](https://www.eversource.com) or call 800-286-2000.

EVERSOURCE

Stay Connected to Eversource on:



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Esta información de Eversource es importante. Por favor pida que se la traduzcan si su primer idioma no es inglés.