

A HOME WITHOUT HEAT ISN'T A HOME.

Visit www.211ct.org or dial 2-1-1
to get help and stay warm.



A Northeast Utilities Company

At Yankee Gas, we offer programs, services and partnerships to help you stay warm when the temperature dips.

If you are having difficulty paying your bill, we may be able to assist you with special payment arrangements.

Please call [800-438-2278](tel:800-438-2278) to find out more.

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HOME ENERGY SOLUTIONS INCOME ELIGIBLE PROGRAM

Get help reducing your energy bill through free in-home energy assessment and weatherization services, insulation and energy-efficient appliances.

Call [1-877-WISE-USE](tel:1-877-WISE-USE) (1-877-947-3873) to learn if you qualify.

Heating Season Programs for 2015

Program	Eligible Customers	Benefits
Winter Protection Plan	Yankee Gas customers who: <ul style="list-style-type: none">• Have household incomes up to 60% of the state median income, or• Receive public assistance	<ul style="list-style-type: none">• Protection from shut-off from November 1 to May 1. You will still receive your bill.• Please pay what you can each month to avoid a large balance in May.
Connecticut Energy Assistance Program (CEAP)	Utility heating customers who: <ul style="list-style-type: none">• Have limited income and• Have received a shutoff notice	<ul style="list-style-type: none">• Eligible households may receive a basic benefit up to \$550.• Applications accepted through May 1.*• Call your local Community Action Agency or 2-1-1 for assistance.
Contingency Heating Assistance Program (CHAP)	Households with incomes up to 60% of the state median income that are not eligible for the Connecticut Energy Assistance Program	<ul style="list-style-type: none">• Qualified households may receive a \$285 benefit payment for heating.• To learn if you are eligible or to apply, call your local Community Action Agency or 2-1-1, or visit www.ct.gov/staywarm.
Operation Fuel: Private, nonprofit energy assistance program	Customers who are not eligible for state or federal assistance	<ul style="list-style-type: none">• Emergency payments made directly to the company that supplies your household with heating fuel or utility services.• To apply, call your local fuel bank.• Visit www.operationfuel.org or call 2-1-1 for more information.

