

# How to Recognize a Gas Leak

A gas leak is often noticed by smell, sight or sound.

**SMELL.** Natural gas is colorless and odorless. A distinctive, pungent odor, similar to rotten eggs, is added so you will recognize it quickly.

**SIGHT.** You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.

**SOUND.** You may hear unusual noises like roaring, hissing or whistling.

Gas pipeline leaks are rare, but can happen. Learn to identify them and what to do in case one occurs in your community. Keep yourself and your neighbors safe.

- **LEAVE** the building immediately if you suspect a leak, and call **9-1-1** or Eversource at **877-944-5325**.
- **DO NOT** smoke, operate electrical switches or appliances (*including both cell phones and land lines*) within 15–20 feet of the area in which you sense the leak. These items may produce a spark that could ignite the gas and cause an explosion.
- **DO NOT** assume someone else will report the condition.
- **PROVIDE** the exact location, including cross streets.
- **LET US KNOW** if digging activities are going on in the area.

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## Keeping You Safe:

# Water Temperature

As a reminder, you should keep your water heater temperature at or slightly below 120 degrees F. Temperatures above 120 degrees can cause scalding, especially with young children and the elderly. Also, always check the water temperature before placing a child in the tub.



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