

## Be Prepared for Hurricane Season

With hurricane season officially here, this is the time of year when more frequent storms could pose a threat to the electric system. Just as Eversource continuously prepares for difficult weather conditions, it's important that customers are also ready to live without the everyday tools and necessities powered by electricity. In preparation for storms, please consider the following:



- If your power does go out, report the outage as soon as possible by going to [eversource.com](http://eversource.com) or calling us at **1-800-286-2000**. This is the only way we can know for certain a home or business is without power. Also, if you can see that power has been restored to your neighbors' homes, but you are still without power, please be sure to contact us again.

- Make a list of key phone numbers and prepare an emergency storm

kit that includes water, non-perishable food, medications, flashlights, batteries and extra cash.

- Check the Eversource outage map on [eversource.com](http://eversource.com) for statewide and local information, specific to your town or city.

- Emergency generators must be installed by a licensed electrician. While generators can be very useful during power outages, for your personal safety and the safety of others — including Eversource line crews — it is your responsibility to have them properly installed. To prevent carbon monoxide poisoning, never run a generator indoors or near windows.
- Be a good neighbor. If you've ensured your safety during a power outage, check on people who live next door or nearby who might have language, communication, physical or medical challenges. If they need help, good resources are the American Red Cross or the United Way.

*Find more information about preparing for severe weather and power outages at [eversource.com](http://eversource.com). For community assistance, call 2-1-1 or visit [211ct.org](http://211ct.org); or contact the Red Cross at 877-287-3327 or [redcross.org/ct/](http://redcross.org/ct/).*

## Heart. Determination. Energy.



Eversource is proud to be the title sponsor of the Hartford Marathon. The marathon has a 21-year history of promoting health, wellness and sustainability, as well as providing charitable support to organizations across Connecticut.

With 20 official charities, the Eversource Hartford Marathon powers community initiatives across our region. Last year, runners raised \$325,000 for the marathon's charities. The marathon also helps our state thrive by bringing an economic value of more than \$13 million annually to the region.

*The Eversource Hartford Marathon starts at 8 a.m. on Saturday, October 10, in Bushnell Park, with tons of activities throughout the day for you and your family. Join us to run the marathon (26.2 miles), half marathon (13.1 miles) or 5K road race (3.1 miles) — or to cheer for all the runners! For more information, visit [www.hartfordmarathon.com](http://www.hartfordmarathon.com).*

## Guard Against **SCAMS**

Scams targeting utility customers continue across the country. Most scams threaten customers with disconnection of electric service if they do not make a same-day payment. Sometimes scammers ask for immediate payment by having customers purchase a prepaid debit card. You may be contacted either by phone or in person.

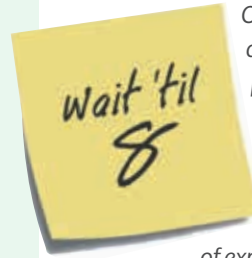
Customers are advised to never allow an unexpected visitor to enter their home. You can always call us directly at 800-286-2000 to confirm any offers or requests. Business customers may call 888-783-6617.

In addition, please remember:

1. **Never provide personal financial information to any unsolicited individual**, in person, on the phone or online, even if the individual seems legitimate. Call us at 800-286-2000 to confirm any offers or requests.
2. **We would never ask you to purchase prepaid cards.** You have multiple, convenient options to pay your bills, including direct debit, check, credit card and cash.
3. **Customers who are scheduled for disconnection due to nonpayment will receive written notice** from Eversource that includes the actions they can take to maintain service.
4. **We do not make house visits unless:**
  - we need access to our equipment for operational purposes;
  - if there is a safety concern; or
  - if a customer is scheduled for service disconnection.
5. **All employees and contractors carry company-issued identification.** Customers can always call us to verify this information.

## Wait 'til 8 to Save Energy

Did you know you can improve Connecticut's air quality by shifting your electricity use to the morning or late in the day?



Curbing electricity use during Connecticut's peak electric demand periods — weekdays, between noon and 8 p.m. — minimizes the use of expensive, fossil fuel,

“peaking” power plants. These generators can have an effect on air quality and electric rates.

You can help by running items such as dishwashers, washing machines, dryers, pool pumps and lawn irrigation systems before 12 noon or after 8 p.m. Consider increasing the temperature setting on your air conditioner one or two degrees. Use energy-efficient lighting, such as LEDs, and unplug electronics once fully charged to reduce demand and your energy bills.



To find more ways to save energy and money, visit [EnergizeCT.com](http://EnergizeCT.com).



## Questions about tree trimming? Email us!

To keep our customer promise of delivering reliable energy and superior customer service, Eversource performs regular tree maintenance, enhanced tree work and strategic tree removal year-round.

If you've been notified about tree work on or near your property, contact the Eversource contractor listed in the material you received. You may also call us at 800-286-2000 or send an email to the Eversource Vegetation Management department at [TreeCT@eversource.com](mailto:TreeCT@eversource.com).

**EVERSOURCE**

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