

**EVERSOURCE**

# Lock in a fixed gas supply price for the winter season with **Eversource's Fixed Price Option**

Part of our commitment to delivering great service to customers is offering options that allow you to have more control over your natural gas bill, especially during the winter heating season.

Eversource's Fixed Price option does just that, allowing you to pay a guaranteed fixed price per therm for the Gas Supply portion of your bill and avoiding the risk of natural gas prices fluctuating during the winter heating season.

Pricing information for the Fixed Price Option will be available and posted in early November after we receive approval from the Mass. Department of Public Utilities.

To enroll, or view pricing information when available, visit the "Programs & Services" section of [Eversource.com](http://Eversource.com) or call 866-609-6395.

Please note, Eversource will be accepting a limited number of participants on a first-come, first-served basis.

# FIXED PRICE OPTION FREQ

## **What is the fixed price for the 2017-2018 heating season?**

Pricing is currently awaiting approval by the Massachusetts Department of Public Utilities. Once approved, pricing will be available in the “Programs & Services” section of [Eversource.com](http://Eversource.com) or by calling 866-609-6395.

## **Will the fixed price represent the entire amount on my monthly gas bill?**

No. This fixed price option will only affect the Gas Supply Charge on your bill.

## **Can I drop out of the Fixed Price Option program at any time during the winter?**

No. If you enroll in the Fixed Price Option, you will remain in the program for the entire winter heating season (November 1 to April 30).

## **What happens to my gas bill after April 30, 2018?**

Customers on the Fixed Price Option will automatically be placed back on the regular, standard Eversource pricing for the summer period (May 1 through October 31). In the

# QUENTLY ASKED QUESTIONS

fall of 2017, Eversource will send a reminder message of enrollment. At that time, you may continue to participate in next winter's Fixed Price Option or de-enroll from the program. If no action is taken, you will continue on the Fixed Price Option program next winter.

## **If I am enrolled in the Fixed Price Option and I move, do I get to keep the rate at my new home?**

Yes. You will be able to carry that rate with you to your new home as long as you move within Eversource's Eastern Massachusetts gas service area.

## **How do I sign up?**

To sign up, please have your account number available. You can enroll online by visiting the "Programs & Services" section of [Eversource.com](http://Eversource.com) or by calling 866-609-6395 and following the instructions. Please remember, a limited number of customers will be accepted into the program, and customers are served on a first-come, first-served basis.