

Important Information about Eversource Energy's Rates

On January 17, 2017, Eversource Energy submitted a proposal to the Department of Public Utilities (DPU) to update the company's electric rates. The proposal requests a net increase in annual delivery revenue of \$35.7 million, representing approximately a 27 percent increase in those revenues to support our electric distribution operations.

On June 1, 2017, Eversource filed a revised rate design proposal with the DPU that shifts revenues between Eastern and Western Massachusetts as compared to the original proposal. This has the potential to change customer bill impacts.

Eversource's request addresses increases in operating and maintenance costs and capital costs associated with investments in the electric network since the last decision by the DPU approving a general distribution rate increase in 2011.

The DPU will review our request, conduct public hearings in Eversource's service area, and then make a decision by December 29, 2017 for new rates to become effective January 1, 2018. For further information, please call us at 877-659-6326 (Residential customers) or 888-783-6610 (Business customers). If you would like to submit written comments to the DPU, please send them to DPU 17-05; c/o Mark D. Marini, Secretary; Department of Public Utilities; One South Station, 5th floor; Boston, MA 02110.

For More Information

Visit "Billing & Rates" in the
"My Account" section of Eversource.com

Residential customers can call 800-592-2000

Business customers can call 800-340-9822

Part of Eversource's proposal to the DPU is to consolidate and align rate classifications in Massachusetts.

If approved by the DPU, distribution rates on January 1, 2018 would be as follows:

- For a typical residential non-heating customer an increase of \$9.78 per month for average use of 543 kWh per month, representing a 8.6 percent monthly increase.
- For a typical residential non-heating low-income customer an increase of \$2.18 per month for average use of 572 kWh per month, representing a 3 percent monthly increase.
- For a typical residential heating customer an increase of \$17.89 per month for average use of 790 kWh per month, representing a 11.4 percent monthly increase.
- For a typical residential low-income heating customer an increase of \$6.90 per month for average use of 981 kWh per month, representing a 5.8 percent monthly increase.
- Commercial and industrial bill impacts will vary significantly based on customer class and the amount of usage. Commercial and industrial customers should contact Eversource for specific bill impacts.

Public Hearing Schedule

July 26 at 7 p.m.
Department of Public Utilities
5th Floor, Hearing Room A
One South Station
Boston, MA 02110

August 1 at 6 p.m.
Berkshire Community College
Boland Theatre (Koussevitzky Building)
1350 West Street
Pittsfield, MA 01201

August 2 at 7 p.m.
Cape Cod Community College
Main Theatre, Tilden Arts Center
2240 Iyannough Road
West Barnstable, MA 02668