



To correct or make changes to the information shown on your bill, or if you wish to update your phone number, please call us at 877-659-6326.

Do our records show the correct billing information for you?

The person whose name appears on your bill is the person who is responsible for all the bills rendered on this account at the rate shown on the bill. Please verify that the **name, address, billing rate and meter number** are up to date and accurate. You may also wish to update the **phone number** we have on file, so that we can reach you in an emergency.

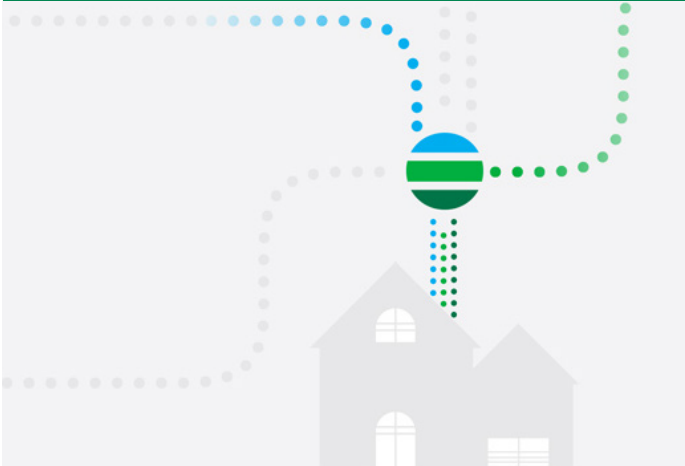
Having the correct information on record is important.

2017

RATES

EVERSOURCE

Eversource.com



2017 Eversource Rates

DELIVERY SERVICE

Residential

Rates R-1 and R-3 are applicable to all residential uses of electricity in single-family residences, individual apartments, residential out-buildings, and farms where residential uses of electricity are more than 50 percent of the total use, and to common areas of condominiums.

Rate R-1: Residential Service (non heating)

For residential use (except electric space heating).

Rate R-3: Residential Space Electric Heating

For residential use where electric energy is the primary heating source.

Rates R-2 and R-4: Residential Discount Rate

This discount rate is for residential customers who receive means-tested benefits such as: Transitional Assistance, SSI benefits, or Fuel Assistance. For more information about eligibility, please visit Eversource.com.

A new billing structure called "Inclining Block Rate" is now required by the Massachusetts Department of Public Utilities and is intended to encourage conservation by charging a higher rate for electricity use above a certain kilowatt hour (kWh) level.

Residential (Rate R-1 and R-2) customers are charged a higher rate for monthly electricity use above 600 kWh. Residential heating customers (Rate R-3 and R-4) are charged a higher rate for monthly electricity use above 1,000 kWh.

Commercial and Industrial

Rate G-0: Small General Service

For customers with annual maximum demand less than 350 kW. Designed for smaller, secondary distribution service customers.

Rate T-0: Small General Service Time-of-Use

Optional time-of-use rate for G-0 customers.

Rate G-2: Primary General Service

For customers with annual maximum demand less than 350 kW. Designed for primary distribution service customers.

Rate T-4: Primary General Service Time-of-Use

Optional time-of-use rate for G-2 customers.

Rate T-2: Large Primary Service Time-of-Use

For customers with annual demand greater than 350 kW but less than 2,500 kW. Rate has stepped increases for customer charges based on customer's maximum 12-month demand.

Rate T-5: Extra Large Primary Service Time-of-Use

For customers with annual demand greater than 2,500 kW.

SUPPLY/GENERATION SERVICE

Basic Service

For Basic Service customers, two pricing options are available:

Fixed Rate

All residential and small general service rate customers are automatically be placed on the fixed rate. You are allowed to choose the monthly variable rate, however, you can only make this choice once.

The fixed rate remains the same for six months at a time.

This means that your electric bill for the period you were on the fixed rate will be recalculated as if you were on the monthly variable rate for that period, ensuring you pay the actual cost of the electricity you used. This adjustment may be a credit or debit, and will be reflected on your first bill after the switch is effective.

Monthly Variable Rate

Medium and large general service rate customers are automatically placed on the monthly variable rate.

The variable rate will change from month to month to reflect the actual cost of electricity purchased by Eversource each month.

If you are assigned to the monthly variable rate, you are allowed to choose the fixed rate option, however, you can only make this choice once.