

Customer Update

EVERSOURCE

Quality Tree Work for Better Reliability

Trees are one of the many causes of power outages in New England, damaging equipment and causing public safety hazards, so we are committed to protecting our electric lines with year-round tree work.

You may see some of our contracting tree crews in your town, trimming and removing limbs and trees. As part of this routine maintenance and investment in reliability, we work with your community to respect natural landscapes wherever we perform tree work.



Our mission is to carefully balance the needs of reliable service to our customers with the natural beauty of our New England communities. The tree work:

- Is overseen by certified arborists and other professionals with vast experience and performed by qualified line clearance tree contractors.
- Is prioritized in areas that experience increased outages due to trees.
- Promotes proper planting of the right trees in the right place, contributing to a sustainable landscape.

To learn more, visit the 'Programs & Services' section of Eversource.com and join us in celebrating National Arbor Day on April 28! More info at ArborDay.org.

Thank You

Eversource would like to thank the many customers who generously donated to help neighbors in need through the Good Neighbor Energy Fund.

The Massachusetts
**GOOD NEIGHBOR
ENERGY FUND**
Give the Gift of Warmth

With a combined contribution from Eversource, we expect a total donation of more than \$210,000 to the fund.

Administered by the Salvation Army, the fund helps customers in financial crisis who may not qualify for other means of fuel assistance pay their energy bills.

For more information, or to donate, visit MAGoodNeighbor.org.



Spring Into Outdoor Work Safely

Whether you're thinking of building a fence, rototilling a new area for a garden, or adding a tree or shrub to your landscape this spring, be sure to call 8-1-1 before you dig. It's a free service that can protect you from unintentionally hitting underground utility lines, which can cause harm to you and those around you. Also:



- Avoid planting anything around ground-mounted utility equipment; crews may need to access the equipment during outages.
- Help prevent outages by planting only low-growing trees and shrubs underneath and near power lines.
- Spring is a great time to purchase a generator, and for everyone's safety, be sure to keep it away from windows or doors and have it installed by a licensed electrician.

For more important safety information, visit [Eversource.com](https://www.eversource.com).

Eversource Walk for Boston Children's Hospital

Join Eversource on Sunday, June 11 at the DCR Hatch Shell in Boston for the Eversource Walk for Boston Children's Hospital. The annual walk supports patient care, pediatric research and community health programs for the hospital.

**Sunday
June 11**

VISIT

**[BostonChildrens.org/Walk](https://www.BostonChildrens.org/Walk)
TO REGISTER or DONATE!**

Schedule a Home Energy Assessment

Learn how you can start saving energy and money while keeping your home comfortable year-round by scheduling a no-cost home energy assessment today!

Your 1 to 4 unit home might qualify for 75 percent off up to \$2,000 toward recommended insulation improvements.

The program also offers:

- No-cost installation of energy efficient lighting
- No-cost air sealing of leaks in drafty areas of your home (as necessary).
- Installation of a discounted wireless enabled thermostat (if compatible with your system).
- Zero percent financing for eligible efficiency improvements through the HEAT program.
- Additional incentives for renters and income qualified customers.

To schedule a no-cost home energy assessment, call **866-527-7283** or visit **[MassSave.com](https://www.MassSave.com)** to take an online energy assessment.

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