

Customer Update

Understanding Energy Costs

Eversource is leading the way in finding solutions that will lower your energy costs. We're working with partners across the region to get more energy into New England by trying to

More energy in New England means lower energy supply rates for you.

increase the natural gas supply that's needed to produce affordable electricity, and bring new, clean, energy solutions like hydropower from Canada. And more energy means lower energy supply rates for you.

While Eversource works to reduce your energy supply rates, we also know you're looking for ways to save energy and manage your energy usage. We want you to have as much control over those energy choices as possible.

In fact, we've added some helpful new pages to eversource.com that can...

DID YOU KNOW?

In 2015, Eversource customers were able to rely on their Eversource electric service 99.98%* of the time, day and night, even in stormy weather.

- Explain your electric bill and costs
- Offer you information and a calculator that can assist you with choosing an electric supplier
- Link to our energy efficiency programs
- Link to our online Energy Savings Plan that will provide energy information and resources specifically customized for you and your home.

Visit eversource.com today!

*Based on Average Service Availability Index

Thank You

Eversource would like to thank the many customers who generously donated to help neighbors in need through the Good Neighbor Energy Fund.

With a combined contribution from Eversource, we expect a total donation of \$230,000 to the fund. Administered by the Salvation Army, the fund helps customers in financial crisis who may not qualify for other means of fuel assistance pay their energy bills.



For more information, or to donate, visit MAGoodNeighbor.org.

Sign Up for E-Bill or Auto Pay

Sign up for one of our easy, quick and secure payment options: E-Bill or Auto Pay. Everyone benefits, because timely payments of your electric bill help keep costs down for all customers.

E-Bill

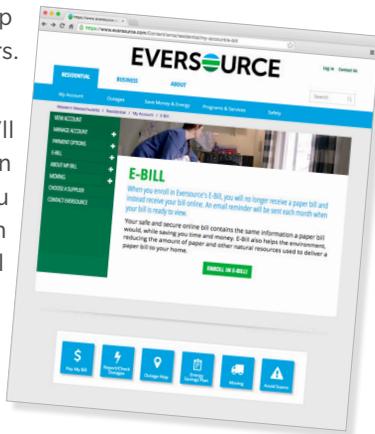
When you enroll in E-Bill, we'll send you an email alert when your next bill is ready to view. You can access the same information you receive on your paper bill and then pay with just a few quick clicks.

Auto Pay

When you enroll in Auto Pay, we will take care of everything for you.

What's more, this hassle-free payment option ensures that your payment is prompt so that you don't incur any late payment fees. Your bill amount will be automatically deducted from your checking or savings account after the billing date.

Sign up for E-Bill or Auto Pay by visiting eversource.com.



Generator Safety

If you currently have a generator, or are thinking of purchasing one as a backup should your power go out, please keep the following important safety tips in mind:



- Make sure the generator you purchase is the right size for your needs and is only used to power essential appliances and equipment.
- Have your generator installed by a licensed electrician to ensure it is properly connected to your home's wiring through a special transfer switch.
- Turn off the main power switch in your home before operating the generator.
- Always run the generator outdoors, as far from the house as possible, and away from doors, windows and air vents to avoid carbon monoxide poisoning.

Please visit the "Safety" section of eversource.com for more generator and carbon monoxide safety information.

Eversource Walk for Boston Children's Hospital

Join Eversource on Sunday, June 12 for the Eversource Walk for Boston Children's Hospital.

The annual walk, held at the Hatch Shell on the Esplanade in Boston, supports Boston Children's Hospital's patient care, pediatric research and community health programs.

**Sunday
June 12**

VISIT

BostonChildrens.org/Walk
TO REGISTER TODAY!

EVERSOURCE

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