

Important Rate Notice for Gas Customers

EVERSOURCE

Effective January 1, 2016, Eversource^{*} was granted a gas rate increase of \$15.83 million by the Massachusetts Department of Public Utilities (MDPU) consistent with Eversource's Request for Increase in Gas Distribution Rates (D.P.U. 14-150).

This rate increase will cover the capital investments made in the gas distribution system to ensure safe, reliable and cost-effective service to customers over the long term. This is the company's first base distribution rate increase in 24 years.

The effect to customers' bills will vary by rate class, season, and gas use. Please see the explanations below for further information. More information about your bill and our rates is always available under the "My Account" area of eversource.com.

- A residential heating customer using 128 therms of gas per month during the Winter season will experience a monthly bill increase of \$9.96 (a 7.4 percent increase in the customer's bill).

- A residential heating customer using 27 therms of gas per month during the Summer season will experience a monthly bill increase of \$1.01 (a 3.3 percent increase in the customer's bill).
- A residential non-heating customer using 15 therms of gas per month during the year will experience a monthly bill increase of \$0.74 (a 2.9 percent increase in the customer's bill).
- A residential low-income heating customer using 120 therms of gas per month during the Winter season will experience a monthly bill decrease of \$2.05 (a 2.0 percent decrease in the customer's bill).

Bill impacts for commercial and industrial customers will vary depending upon rate classification and level of use. For specific impacts, business customers can contact our Business Contact Center at **800-340-9822**.

*NSTAR Gas Company doing business as Eversource Energy.

Please Check Your Rate Code on Your Bill

The "Gas Used" section of your bill indicates your current rate.

Residential non-heating customers are billed on the 01 or F1 Rate. Residential assistance non-heating customers who receive our Discount Rate are billed on the 03 or F3 Rate with a 25.0 percent discount to the total bill amount.

Residential Heating customers are billed on the 06 or F6 Rate. Residential Assistance Heating customers who receive our Discount Rate are billed on the 05 or F5 Rate with a 25.0 percent discount on the total bill amount.

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*If you would like further information,
please call us at*

800-592-2000