

## If you receive a public assistance benefit

your electric or gas service may be protected from shut off from November 1 to May 1 through Winter Protection, and you may qualify for other assistance programs.

## If you don't receive a public assistance benefit

and your household income is at or below 60% of the State Median, you may provide proof of income to see if you qualify. (See Federal Income Guidelines on page 2.)

**You must confirm receipt of a public assistance benefit for at least one person in your household or provide proof of income for all adults over 18 years. You may submit your documents securely in several ways:**

- Contact your local Community Action Agency. Visit [211ct.org](http://211ct.org) or call 211. Your local agency can also help you apply for other assistance, including the Connecticut Energy Assistance Program (CEAP).
- Log on to your account at [eversource.com](http://eversource.com) and select Upload Documents in the menu on the bottom of the page to securely submit your documents.
- Send via U.S.P.S. mail at Eversource, Attn: Credit Dept., P.O. Box 270, Hartford, CT 06141.
- Fax to 866-438-6476.

Public Assistance Benefits	Documentation
Connecticut Energy Assistance Program (CEAP)	CEAP award letter
Supplemental Security Income (SSI)/ Social Security Disability Income (SSDI)	Public assistance benefit letter
Temporary Assistance for Needy Families (TANF)/ Temporary Family Assistance (TFA)	
State Administered General Assistance (SAGA)	
Department of Social Services State Cash Assistance, State Supplement	
Women Infants and Children (WIC)	
Supplemental Nutrition Assistance Program (SNAP)	
Medicaid or Access Health; HUSKY A, B, C, D	
Medicare Savings Programs (MSP)	
Refugee Cash Assistance and Refugee Medical Assistance	
Head Start	
Connecticut free or reduced lunch program	Benefit letter or copy of most recent bank statement showing direct deposit with receipt of benefits
Financial Support from U.S. Department of Veterans Affairs	
Section 8 Housing, Rental Assistance Program	Housing contract; voucher

Proof of Income for Adults Over 18	Documentation
Unemployment	Unemployment benefit letter or most recent bank statement showing direct deposit with receipt of benefits
Employment	<ul style="list-style-type: none"> <li>• Weekly – Last four consecutive pay stubs</li> <li>• Bi-weekly – Last two consecutive pay stubs</li> <li>• Last monthly pay stub</li> </ul>
Self-Employment	Most recent 1099 tax form
Social Security, child support, pension, retirement, or other	<ul style="list-style-type: none"> <li>– Benefit letter</li> <li>– Most recent bank statement showing direct deposit with receipt of benefits</li> </ul> <p>Documents showing that your sole source of income is from Social Security, such as a Social Security budget sheet</p>

**2023-2024 FEDERAL INCOME GUIDELINES**  
**How much money can you make to be at or below 60% of the state median?**

Household Size	1	2	3	4	5	6	7	8
Income Level Up To	\$41,553	\$54,338	\$67,124	\$79,910	\$92,695	\$105,481	\$107,878	\$110,275

**WE'RE HERE TO HELP:**

*You may also submit other public assistance benefits or proof of income not listed above. For questions, please call us at 800-286-2828.*