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April 11, 2024

Daniel C. Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

**Re: 1st Quarter 2024 Customer Migration Report**

Dear Chairman Goldner,

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 1st quarter of 2024. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

*Scott R. Anderson*

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Manager, Rates

Attachments:

cc:

T. Frantz, NHDOE

D. Kreis, NHOCA

**Eversource Energy - New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2024 Quarter 1 Report**  
**to the New Hampshire Public Utilities Commission**

Customers Receiving Energy Service From the Competitive Market			Retail Sales			
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>January</b>						
Residential	159,409	116,336,374	458,077	34.80%	320,177,105	36.34%
Small C&I Rate G	37,225	95,360,811	79,336	46.92%	140,244,405	68.00%
Medium C&I Rate GV	1,342	129,848,883	1,482	90.55%	136,333,815	95.24%
Large C&I Rate LG	114	92,121,223	119	95.80%	97,013,833	94.96%
Street Lighting	<u>609</u>	<u>767,959</u>	<u>727</u>	<u>83.77%</u>	<u>1,049,036</u>	<u>73.21%</u>
<b>Total</b>	<b>198,699</b>	<b>434,435,250</b>	<b>539,741</b>	<b>36.81%</b>	<b>694,818,195</b>	<b>62.53%</b>
<b>February</b>						
Residential	158,825	109,110,385	458,577	34.63%	304,954,504	35.78%
Small C&I Rate G	37,418	94,815,032	79,516	47.06%	139,862,064	67.79%
Medium C&I Rate GV	1,354	125,886,416	1,486	91.12%	131,526,162	95.71%
Large C&I Rate LG	113	88,695,700	125	90.40%	92,834,163	95.54%
Street Lighting	<u>421</u>	<u>637,736</u>	<u>726</u>	<u>57.99%</u>	<u>874,392</u>	<u>72.93%</u>
<b>Total</b>	<b>198,131</b>	<b>419,145,269</b>	<b>540,430</b>	<b>36.66%</b>	<b>670,051,284</b>	<b>62.55%</b>
<b>March</b>						
Residential	155,300	99,735,961	458,495	33.87%	283,549,169	35.17%
Small C&I Rate G	37,179	92,970,490	79,538	46.74%	136,102,259	68.31%
Medium C&I Rate GV	1,346	120,993,708	1,479	91.01%	126,452,324	95.68%
Large C&I Rate LG	113	87,902,142	116	97.41%	87,976,859	99.92%
Street Lighting	<u>450</u>	<u>620,039</u>	<u>728</u>	<u>61.81%</u>	<u>850,949</u>	<u>72.86%</u>
<b>Total</b>	<b>194,388</b>	<b>402,222,340</b>	<b>540,356</b>	<b>35.97%</b>	<b>634,931,560</b>	<b>63.35%</b>

\*\*\*Total Customers" refers to all customers taking Delivery Service.